

NOTICE OF MEETING

OVERVIEW AND SCRUTINY COMMITTEE

Monday, 26th October, 2026, 7.00 pm - George Meehan House, 294 High Road, N22 8JZ

(To watch the live meeting click [here](#) or watch the recording [here](#))

Members: Councillors Lucia das Neves (Chair), Luke Cawley-Harrison (Vice-Chair), Anne Gray, Marc Jenner and Adam Small

Quorum: 3

1. FILMING AT MEETINGS

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2. APOLOGIES FOR ABSENCE

3. URGENT BUSINESS

The Chair will consider the admission of any late items of urgent business. (Late items will be considered under the agenda item where they appear. New items will be dealt with at item 10).

4. DECLARATIONS OF INTEREST

A member with a disclosable pecuniary interest or a prejudicial interest in a matter who attends a meeting of the authority at which the matter is considered:

- (i) must disclose the interest at the start of the meeting or when the interest becomes apparent, and
- (ii) may not participate in any discussion or vote on the matter and must withdraw from the meeting room.

A member who discloses at a meeting a disclosable pecuniary interest which is not registered in the Register of Members' Interests or the subject of a pending notification must notify the Monitoring Officer of the interest within 28 days of the disclosure.

Disclosable pecuniary interests, personal interests and prejudicial interests are defined at Paragraphs 5-7 and Appendix A of the Members' Code of Conduct

5. DEPUTATIONS/PETITIONS/PRESENTATIONS/QUESTIONS

To consider any requests received in accordance with Part 4, Section B, paragraph 29 of the Council's constitution.

6. MINUTES

Minutes of previous meeting to follow.

7. GROUP-BASED CHILD SEXUAL EXPLOITATION (PAGES 1 - 16)

To consider the data provided on relevant offences for group-based child sexual abuse in Haringey. This data has been provided following a request for information from the previous Overview & Scrutiny Committee.

8. PROCUREMENT IMPROVEMENT PLAN (PAGES 17 - 32)

To receive an update on work to improve the Council's delivery of procurement activity, including commissioning and contract arrangements.

9. NEIGHBOURHOOD MOVES SCHEME (PAGES 33 - 56)

To consider recommendations to Cabinet on the Neighbourhood Moves Scheme from the Housing, Planning and Development Scrutiny Panel.

10. NEW ITEMS OF URGENT BUSINESS

11. APPOINTMENT OF NON-VOTING CO-OPTED MEMBER TO SCRUTINY PANEL (PAGES 57 - 66)

To approve the appointment of a non-voting co-opted member to the Adults & Health Scrutiny Panel.

12. WORK PROGRAMME UPDATE (PAGES 67 - 126)

- a) To consider the feedback received from the Scrutiny Survey and the Scrutiny Café consultation event.
- b) To consider the agenda items required for the rest of the Committee's meetings in 2026/27.
- c) To consider draft revisions to the OSC Protocol.

13. FUTURE MEETINGS

- Mon 30th Nov (7pm)
- Thurs 10th Dec (7pm)
- Mon 18th Jan (7pm)
- Thurs 25th Feb (7pm)
- Thurs 18th Mar (7pm)

Dominic O'Brien, Principal Scrutiny Officer
Email: dominic.obrien@haringey.gov.uk

Fiona Alderman
Assistant Director for Legal & Governance (Monitoring Officer)
George Meehan House, 294 High Road, Wood Green, N22 8JZ

Friday, 16 October 2026

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Report for: Overview and Scrutiny Committee - 26 October 2026

Item number: 7

Title: Grooming Gangs / Group-Based Child Sexual Exploitation
Report

Authorised by: Ann Graham - Corporate Director for Children Services

Lead Officer: Sophie Skiba - Strategic Lead - Ofsted Readiness, Business Management & Improvement

Ward(s) affected: N/A

**Report for Key/
Non Key Decision:** Non Key Decision

1. Describe the issue under consideration

- 1.1 This report responds to the Overview and Scrutiny Committee's resolution of 11 March 2026 to consider the data available on relevant offences for group-based child sexual abuse in Haringey and how the findings of Baroness Casey's National Audit apply locally.
- 1.2 The report is presented by the Haringey Safeguarding Children Partnership (HSCP), reflecting the shared statutory safeguarding responsibilities of Haringey Council, the Metropolitan Police Service and the West and North London Integrated Care Board.
- 1.3 The available police evidence has not identified organised group-based child sexual exploitation in Haringey. There are currently no identified offender networks, intelligence packages or investigations indicating an organised grooming gang operating within the borough.
- 1.4 The partnership recognises that this finding should not be interpreted as a complete absence of risk. National inquiries have repeatedly demonstrated that group-based exploitation can be difficult to identify because separate incidents may only reveal a wider pattern when information about children, suspected perpetrators, locations and relationships between cases is brought together.
- 1.5 Understanding the local picture therefore requires relevant information held across the safeguarding partnership to be considered together. Police data is central to understanding recorded offending, but it forms one part of a wider safeguarding picture which also includes information held by children's social care, health and other partners.
- 1.6 Child sexual abuse was agreed as a HSCP strategic priority in early 2025 and has remained a HSCP strategic priority for 2026/27. Haringey already has a range of safeguarding and exploitation arrangements in place, and

the partnership continues to strengthen its approach to identification, data, intelligence, training and multi-agency working. Multi-Agency Child Exploitation arrangements are particularly relevant because they provide a mechanism for looking at individual cases and identifying possible connections and patterns.

- 1.7 Baroness Casey's National Audit made twelve recommendations covering legislation, policing, regulation, information sharing, data and safeguarding practice. Some require national action, while others need to be translated into local policing and safeguarding arrangements. Recommendation 9 is particularly relevant to this report because it concerns the review and analysis of child sexual abuse and exploitation data, directly addressing the Committee's question about what the available information can tell Haringey about the potential scale and pattern of group-based exploitation.

2. Cabinet Member Introduction

Not applicable

3. Recommendations

- 3.1 To note the report.

4. Reasons for decision

Responding to actions from the Adults and Health Panel meeting held in December 2025 and Feb 2026 as well as Overview and Scrutiny action on the 11th of March.

5. Alternative options considered

None

6. Background information

Introduction and National Context

- 6.1 This report responds to Haringey's Overview and Scrutiny Committee's request to consider group-based child sexual exploitation and abuse, often referred to as "grooming gangs", in Haringey.
- 6.2 Group-based child sexual exploitation sits within the wider context of child sexual abuse. Child sexual exploitation is a form of sexual abuse in which children are manipulated, coerced, deceived or otherwise exploited for sexual purposes. Group-based exploitation involves two or more connected perpetrators who are involved in, or facilitate, that abuse. The term "grooming gangs" is commonly used to describe some forms of this group-based offending, although perpetrators may operate through loose associations as well as more organised networks.

- 6.3 This distinction matters because much of the partnership's work starts with recognising and responding to sexual abuse and exploitation affecting individual children. Group-based exploitation may only become visible when separate incidents are considered together, and connections between children, suspected perpetrators, peer groups and places are identified.
- 6.4 An important feature of national learning is that children experiencing sexual exploitation have not always been recognised as victims of sexual abuse. Adolescents in particular have sometimes been regarded as making choices, participating in relationships or becoming involved in offending, when the circumstances involved abuse, coercion and exploitation.
- 6.5 Successive national and local inquiries have highlighted recurring difficulties in identifying group-based exploitation, sharing information between agencies and recognising connections across cases. These difficulties are not unique to Haringey and have been identified nationally across several local areas.
- 6.6 Baroness Casey's National Audit on Group-based Child Sexual Exploitation and Abuse (updated January 2026) found that the true scale of group-based exploitation and abuse could not be reliably established. Definitions were inconsistent, important data was incomplete, and information about victims and perpetrators was held across systems which did not readily connect.
- 6.7 The Audit reinforced areas already recognised within local safeguarding work, particularly the need to strengthen data, information sharing and the identification of connections between cases.
- 6.8 Further national scrutiny has now begun through the Statutory Independent Inquiry into Grooming Gangs. The Inquiry was established following the National Audit. It will examine in greater depth systemic and institutional failures in the response to grooming gangs, the treatment of victims and survivors, and the factors that allowed abuse to occur and remain unidentified.
- 6.9 London is one of the Inquiry's first areas of investigation. The Inquiry has not yet confirmed which London boroughs will be examined.
- 6.10 The Haringey Safeguarding Children Partnership will cooperate fully with the Inquiry. Haringey is also part of the wider London safeguarding system, through which borough partnerships share learning and strengthen approaches to identifying and responding to child sexual abuse and exploitation.
- 6.11 Haringey Police have noted with the Inquiry currently underway; they have been asked not to discuss specific requests relating to the inquiry, to ensure an accurate assessment of the information and data already held by each agency.

Why the HSCP Is Providing the Response

- 6.12 The Committee's request included consideration of police data and what that data could tell members about group-based child sexual exploitation and abuse in Haringey.
- 6.13 Police information is central to answering that question, but no single agency holds the complete picture of child sexual exploitation and abuse. Relevant information may sit across police, children's social care, health and other safeguarding partners.
- 6.14 Understanding whether individual incidents form part of group-based exploitation therefore requires considering information from across the safeguarding partnership together.
- 6.15 The HSCP's Lead Strategic Partners, Haringey Council, the Metropolitan Police Service and the West and North London Integrated Care Board, provide the appropriate framework for a collective response.
- 6.16 This report therefore brings together the police assessment with relevant safeguarding intelligence and evidence of partnership activity to provide a fuller understanding of the local picture.

Police Data, Assessment and Partnership Interpretation

What the Police Data Shows

- 6.17 Police data provides one important part of the evidence. It shows the number of recorded child sexual abuse offences and the proportion in which more than one suspect was identified, which is one indicator relevant to possible group-based offending.
- 6.18 The Metropolitan Police has undertaken analysis of child sexual abuse offences committed in Haringey during 2024, 2025 and 2026.
- 6.19 The analysis draws on Metropolitan Police databases and identifies reports classified as child sexual abuse involving victims under the age of 18.
- 6.20 To identify possible group-based offending, the police analysis also looked for offences involving two or more suspects.

The headline Haringey figures currently provided are:

2024

110 recorded child sexual abuse offences involving 102 children. Seven reports, approximately 6%, contained indicators of more than one suspect.

2025

90 recorded child sexual abuse offences involving 85 children. Five reports, approximately 6%, contained indicators of more than one suspect.

2026 (January to August)

167 recorded child sexual abuse offences involving 154 children. Six reports, approximately 3.9%, contained indicators of more than one suspect. While the increase in recorded sexual abuse offences so far this year, may reflect improved recording practices and reporting systems that make it easier and quicker to report concerns, this rise has not been accompanied by an increase in indicators suggesting the involvement of more than one suspect.

- 6.21 These annual figures provide an important current picture, but they do not, by themselves, establish whether group-based exploitation is occurring.
- 6.22 This is because the police analysis identifies multiple suspects largely through information contained in the first-line summaries of crime reports. A fuller assessment would require more detailed examination of individual cases and possible links between them.
- 6.23 Some victim and suspect information is also missing, and the analysis does not capture exploitation investigated elsewhere or harm occurring across borough boundaries.
- 6.24 Police recording systems changed during 2024, which required additional work to identify relevant offences.
- 6.25 These challenges are not unique to Haringey. National inquiries have highlighted similar difficulties in consistently identifying, recording and linking information about group-based exploitation.
- 6.26 Being clear about these limitations helps distinguish what the current data can tell the partnership from the areas where further analysis is required. Planned or underway work should strengthen the evidence base and enable the Committee's question to be answered more fully and transparently over time.
- 6.27 As of September 2025, all sexual offences against children should have a tag on them defining whether they are group based or not. These are categorised as follows;
 - Level 1 – Individual** - The suspect is acting alone or if more than one suspect they are unknown to each other.
 - Level 2 – Group Based** - Two or more individuals (whether identified or not) who are known to (or associated with) one another and are known to be involved in or to facilitate the offending.
 - Level 3 – Organised** - Individuals, normally working together with the intent and capability to commit serious crime on a continuing basis which includes elements of planning / control / coordination / structure / group decision making.

For all Level 2 tags, the expectation is that a Detective Sergeant will review the case within 48 hours. For all Level 3 tags, a Detective Inspector will review the case within 24 hours.

This system relies upon officers correctly applying the tag to reports, and Haringey Police have systems in place to ensure compliance. For 2026

Haringey currently sits at 94.55% compliance, with just over 5% of reports that should have a tag, but do not yet. Of those with tags, 91.8% are Level 1 and 8.2% are level 2. There are no recorded level 3s.

When compared with the current Metropolitan Police Service, taken as a snapshot in September 2026, the MPS, compliance currently stands at 84.32%. Of those reports that have been flagged, 94.1% are categorised as Level 1, 5.7% as Level 2, 0.16% as Level 3, and 0.1% contain multiple flags.

- 6.28 The HSCP has also requested the wider North Area Basic Command Unit (BCU) picture alongside the Haringey data.
- 6.29 This wider policing picture may be relevant because group-based exploitation can cross borough boundaries and patterns may be more visible when Haringey is considered alongside the wider policing area.

Current Police Assessment

- 6.30 The current police assessment is that there is no identified evidence of organised group-based child sexual exploitation operating in Haringey.
- 6.31 There are currently no identified investigations, intelligence packages or offender networks indicating an organised grooming gang operating within the borough.
- 6.32 The police report that current child sexual exploitation and child sexual abuse investigations are predominantly associated with individual perpetrators, peer-on-peer abuse and familial abuse.
- 6.33 Incidents involving more than one suspect have represented approximately 4% to 6% of recorded child sexual abuse reports during the period analysed (and up to 8.2% according to new reporting systems).
- 6.34 The presence of more than one suspect does not by itself establish an organised exploitation network. Police intelligence has not currently identified linked offender networks, coordinated targeting of vulnerable children or organised criminal structures facilitating sexual exploitation.
- 6.35 Child sexual exploitation remains a significant safeguarding risk. Police and safeguarding partners continue to develop intelligence and multi-agency arrangements to identify emerging patterns

What the Partnership Takes From the Data

- 6.36 The partnership accepts the current police assessment while recognising the limits of the available evidence.

This approach reflects national learning.

- 6.37 Professor Alexis Jay, who chaired the Independent Inquiry into Child Sexual Abuse, also led work examining child sexual exploitation by organised networks across six areas in England and Wales.

That work found examples of exploitation by networks in all six areas examined, including areas where agencies had not initially identified those networks.

One local authority captured the learning simply:

“Just because we haven’t seen it doesn’t mean to say it’s not there.”

- 6.38 Baroness Casey similarly found that group-based child sexual exploitation can remain difficult to see where definitions, datasets and agency information do not connect.

- 6.39 For Haringey, the question is therefore not solely whether an organised network has already been identified. It is also whether the partnership has the information, intelligence and arrangements needed to recognise connections should they emerge.

- 6.40 Group-based exploitation may become visible through patterns which are not immediately obvious within individual cases. The same child may appear in several incidents, the same suspected perpetrator may be linked to different children, or concerns may repeatedly arise around the same location, peer group or movement between boroughs and on-line.

- 6.41 For that reason, the following areas are particularly important, that HSCP partners have mechanisms in place, to consider:

- **Repeat victims:** Whether repeated incidents involving the same child reveal a wider pattern of exploitation.
- **Repeat suspects:** Whether the same suspected perpetrator is linked to more than one child or incident.
- **Connections between children and peer groups:** Whether children known separately to services are linked to the same people, places or circumstances.
- **Locations:** Whether particular addresses, venues or areas are repeatedly associated with concerns.
- **Missing episodes:** Whether repeated missing incidents reveal patterns of movement, contact or exploitation.
- **Cross-borough activity:** Whether children harmed in Haringey live elsewhere, or Haringey children experience harm in other boroughs.
- **Quality of victim and suspect information:** Whether gaps in recording make possible patterns harder to recognise which is an area being strengthened nationally and locally.

- 6.42 Further strengthening the ability to bring all the above information together across Partners should give the partnership a clearer and more complete understanding of the local picture, including any patterns of group-based exploitation.

- 6.43 Intelligence and actions from these mechanisms will also inform work with individual children and enable requisite wider disruption activity.
- 6.44 MACE provides the principal multi-agency forum for analysing potential group-based sexual exploitation, with all safeguarding partners retaining responsibility for identifying, recording and sharing relevant concerns through appropriate arrangements.

What the HSCP Is Doing in Response

- 6.45 Child sexual abuse, including child sexual exploitation, was agreed as a HSCP Strategic Priority since 2025 and remains a strategic priority for 2026/27.
- 6.46 The wider work on child sexual abuse is relevant to group-based exploitation because effective identification begins with practitioners recognising sexual abuse and exploitation affecting individual children, recording it accurately and sharing relevant information.
- 6.47 The additional task in identifying group-based exploitation is to look across those individual cases and identify whether wider connections exist.

Identifying Group-Based Exploitation

- 6.48 Haringey has its Multi-Agency Child Exploitation (MACE) arrangements in line with Safeguarding Adolescents in London (SAIL) guidance and Children's Social Care Reforms.
- 6.49 Two distinct but connected forums operate as a single developing safeguarding system:
- Operational MACE, and
 - Strategic MACE
- 6.50 The Operational MACE is a multi-agency tactical forum responsible for coordinating safeguarding responses to children and young people assessed as experiencing significant risk outside the home. Operational MACE focuses on case-level risk management, safety planning and disruption with a transitional safeguarding lens.
- 6.51 Strategic MACE provides senior partnership oversight, considers emerging trends, assurance, system learning and commissioning direction. The HSCP Independent Scrutineer, is a member of Strategic MACE, established under the London-wide protocol, which recommends the involvement of the Independent Scrutineer.
- 6.52 Together, these arrangements provide mechanisms for considering exploitation and risk outside the home and on-line, and escalation where strategic partnership intervention is required.

- 6.53 They are being developed alongside wider adolescent safeguarding work including the emerging Haringey Integrated Adolescent Hub (HIAH), strengthening the connection between direct work with children and the wider intelligence considered through MACE.
- 6.54 The developing approach recognises the environments in which exploitation occurs are not exclusively physical. Online relationships, communication and networks may form part of grooming, coercion and exploitation and are considered within MACE and adolescent safeguarding arrangements.
- 6.55 The VOLT model (Victim, Offender, Location and Theme) is used to look across individual concerns and identify connections that may not be apparent when cases are viewed separately.
- 6.56 This is directly relevant to group-based exploitation because it provides a structured way to look for links across people, places, and incidents.
- 6.57 Repeat victims, repeat suspects, missing episodes, peer relationships, cross-borough connections and locations associated with harm are all potential sources of intelligence.

Police Further Strengthening Multi-Agency Oversight

- 6.58 To enhance oversight of vulnerable children, consideration is being given to the creation of a Multi-Agency Repeat Missing Children Problem-Solving Panel.

Proposed Model

- 6.59 The monthly panel would provide focused multi-agency review of the highest repeat missing children across the Basic Command Unit, with particular attention to complex cases where exploitation concerns exist.

Intended Outcomes

- 6.60 The panel would maintain focus on the highest risk children, co-ordinate safeguarding plans, support problem-solving, strengthen partnership working, and help reduce vulnerability to exploitation.

Response to the National Panel Review

- 6.61 Following the National Child Safeguarding Practice Review Panel's review of intrafamilial child sexual abuse (November 2024), the HSCP established a multi-agency Child Sexual Abuse Task and Finish Group.

The group's work includes:

- A whole-system response to support people affected by child sexual abuse.
- Improving data and performance information to provide a more robust picture of child sexual abuse in Haringey.
- Strengthening multi-agency training and practitioner confidence.

- Improving health pathways and access to specialist support.
- Strengthening the recording and identification of sexual abuse.
- Developing the HSCP Child Sexual Abuse Strategy and action plan with content on group-based exploitation.

Child sexual abuse has also been added to the HSCP performance framework.

- 6.62 This work strengthens the wider system for recognising child sexual abuse. Its relevance to this report is that stronger identification and recording at individual-child level provides better information from which possible group-based patterns can be recognised.
- 6.63 Identifying group-based patterns sits across all agencies represented on the HSCP having a responsibility to contribute to the safeguarding of children across Haringey. Agencies will be supported to consider their response to group-based sexual exploitation and abuse within their annual section 11 audits.
- 6.64 A Section 11 audit is a self-assessment tool used by organisations, that work with children, to assess how effectively they are safeguarding children and meeting their duties under Section 11 of the Children Act 2004.
- 6.65 The HSCP Task and Finish Group provide leadership and coordination for the development and delivery of a strategic response to child sexual abuse. It maintains links with Strategic MACE which has specific responsibility for identifying group-based patterns of abuse and includes police intelligence. The group also works closely with other HSCP sub-groups, all of which report to the HSCP Executive Group.

HSCP Conference, Practice Week and Learning

- 6.67 The HSCP's 2025 Multi-Agency Safeguarding Arrangements conference included a dedicated focus on child sexual abuse and involved specialist services including The Havens: London's specialist Sexual Assault Referral Centres, The Lighthouse: on its multi-agency pathway for children who have experienced any form of sexual abuse, including exploitation and Open Door.
- 6.68 The 2026 Multi-Agency Practice Week focused specifically on child sexual exploitation and included multi-agency learning, practice observation and multi-agency case-file audits. Sessions were delivered and attended by partners, including the Metropolitan Police Child Exploitation Team, Schools and Learning, Housing, Targeted Youth Support, London Ambulance Service and The Lighthouse.
- 6.69 The work identified strengths including child-centred language, recognition of CSE risk, trauma-informed practice and proactive police disruption.
- 6.70 Areas for further strengthening included professional curiosity, analysis of missing episodes and peer risk, engagement with children with disabilities, health involvement and timely referral to MACE.

- 6.71 These findings matter to group-based exploitation because practitioners are more likely to identify connections when they are curious about patterns, understand peer relationships, examine missing episodes, and share information through appropriate multi-agency arrangements.
- 6.72 An action plan is monitored through the HSCP's Quality, Performance and Outcomes arrangements.

Subgroup and Quality Assurance Work

- 6.73 Different parts of the partnership contribute different elements of the safeguarding picture through six sub-groups.
- 6.74 The Quality, Performance and Outcomes (QPO) subgroup oversees performance and multi-agency audit.
- 6.75 The Practice, Learning and Workforce Development (PLWD) subgroup leads relevant training and partnership learning.
- 6.76 The Joint Operational Group (JOG) links the QPO and PLWD subgroups, translating findings from data, audit and review into practice improvement.
- 6.77 The Child Safeguarding Practice Review (CSPR) subgroup considers serious incidents, including those involving sexual abuse and exploitation with learning shared across the partnership.
- 6.78 The Education subgroup – supports co-ordination across schools and early years settings and the Housing subgroup brings an additional focus.

Strategic MACE provides strategic oversight of exploitation.

- 6.79 The Child Sexual Abuse Task and Finish Group coordinates the partnership's response to the National Panel recommendations.
- 6.80 Together, these arrangements provide routes through which data, practice learning and emerging concerns can be identified and acted upon.
- 6.81 They also provide clear governance arrangements and a clear route for escalation and oversight of potential group-based sexual exploitation to the HSCP Executive Group.

Work with Specialist and Voluntary Organisations

- 6.82 The partnership works with specialist organisations including The Lighthouse, The Havens, Open Door and the REIGN Collective.
- 6.83 These organisations contribute specialist expertise, support to children and young people, training and survivor-informed learning.
- 6.84 Their involvement helps strengthen both the recognition of sexual abuse and the response children receive once concerns are identified.

- 6.85 The partnership has strong links with the Centre of Expertise on child sexual abuse who have supported the development of the HSCP Child Sexual Abuse Strategy. The Centre's three-tier model of Foundation, Multi-Agency and Specialist Practice Lead training underpins the partnership's training offer.

Work Across London

Group-based exploitation can occur across borough boundaries.

- 6.86 A child may live in one borough, be exploited in another and come into contact with services elsewhere. London-wide arrangements are therefore relevant to understanding local risk and identifying patterns which may extend beyond Haringey.
- 6.87 Haringey works within the London Safeguarding Children Procedures, and its approach is informed by Safeguarding Adolescents in London (SAIL) guidance launched in December 2025 by the London Safeguarding Children Partnership's Executive and the London Innovation and Improvement Alliance (LIIA) and work with the Centre of Expertise on child sexual abuse.
- 6.88 Child sexual abuse was a focus of the London Safeguarding Children Partnership (LSCP) pan-London 2024 conference, led by April Bald, Chair of the LSCP Child Sexual Abuse Delivery Group, and the Centre of expertise on child sexual abuse. The conference strengthened links between borough partnerships, helping to ensure that Haringey's work draws on, and contributes to, learning across London.
- 6.89 Operation MAKESAFE, led by the Metropolitan Police and developed in partnership with the London boroughs, raises awareness of child exploitation in the business community, including hotels, licensed premises, taxi companies, shops and care homes, so that concerns are recognised and reported.

Applying Baroness Casey's National Audit Locally

- 6.90 Baroness Casey's National Audit made twelve recommendations covering legislation, policing, regulation, data, information sharing and safeguarding practice.

Responsibility for implementing them sits at different levels.

- 6.91 Some recommendations require changes which can only be made nationally, for example through legislation, national policing arrangements or regulation.
- 6.92 Others require police, councils, health partners and safeguarding partnerships to translate those national changes into local practice.

- 6.93 Recommendation 2 and Recommendation 8 includes Operation BEACONPORT - a national programme reviewing cases of group-based child sexual abuse and exploitation that were closed with no further action between 2010 and 2025. The operation seeks to identify missed opportunities, examine organisational learning, and ongoing safeguarding concerns. It will be considering treating child sexual exploitation like serious and organised crime. Operation PINTAR is the Metropolitan Police team responsible for delivering Operation BEACONPORT.
- 6.94 For Haringey, the practical question is therefore which of the Audit's findings and recommendations have implications for local safeguarding arrangements.
- 6.95 Recommendation 9 is particularly relevant to the question posed by the Committee because it concerns the review and analysis of child sexual exploitation data, including children's social care information.
- 6.96 This matters directly because the Committee is asking what the available information can tell Haringey about the scale and nature of group-based exploitation.

Work underway locally includes:

- Strengthening the recording of child sexual abuse and exploitation.
 - Including child sexual abuse within the HSCP performance framework.
 - Developing multi-agency data through the Child Sexual Abuse Task and Finish Group.
 - Improving the ability to compare information across agencies.
 - Comparing local identification with national prevalence evidence.
 - Continuing to use MACE and the VOLT model to identify connections between victims, suspected perpetrators, locations and themes.
- 6.97 The developing work on data should increase the partnership's ability to understand both individual child sexual abuse and patterns which may indicate group-based exploitation.
- 6.98 Other Casey recommendations also have local implications. These include information sharing, ethnicity and nationality recording, responses to serious and organised exploitation, and safeguarding within taxi and private-hire arrangements.
- 6.99 These actions sit within the responsibilities of different agencies and partnership structures and should be brought together through HSCP oversight where they affect the local safeguarding response.
- 6.100 The partnership will also consider emerging findings from the Statutory Independent Inquiry and its London investigation.

7. Conclusion

- 7.1 The available police evidence has not identified organised group-based child sexual exploitation in Haringey.
- 7.2 There are currently no identified offender networks, intelligence packages or investigations indicating an organised grooming gang operating within the borough.
- 7.3 This report provides an important current assessment.
- 7.4 National learning also demonstrates why the partnership should continue to test and strengthen the evidence on which that assessment is based.
- 7.5 The strategic task is therefore twofold: to maintain effective arrangements for protecting individual children from sexual abuse and exploitation, and to ensure that information across children, suspected perpetrators, peer groups and locations can be connected so that group-based exploitation is recognised if it emerges.
- 7.6 Haringey has strengthened its response through MACE arrangements, data and performance work, multi-agency learning and the development of its Child Sexual Abuse Strategy.
- 7.7 Further work with the Metropolitan Police and other safeguarding partners should improve the completeness and integration of local intelligence and enable the partnership to understand the scale and nature of group-based exploitation more fully and transparently.
- 7.8 The HSCP will continue to draw on national and London-wide learning, specialist organisations and survivor experience as this work develops.

8. Contribution to strategic outcomes

Contributes to the objective of Secure and supported communities and the report responds to the action of raising awareness of adult and child exploitation and modern slavery.

9. Statutory Officers comments (Chief Finance Officer (including procurement), Assistant Director of Corporate Governance, Equalities)

Finance

- 9.1 There are no resources implications from these changes.

Legal

- 9.2 N/A

Equality

- 9.3 There are no equalities matters for consideration with this report which is for noting.

10. Use of Appendices

None.

11. Local Government (Access to Information) Act 1985

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Report for: Overview and Scrutiny Committee – 26th October 2026

Item Number: 8

Title: **Update on Procurement Improvement Plan**

Authorised by: Taryn Eves, Corporate Director of Finance and Resources

Lead Officer: Anthony Oliver, Chief Procurement Officer
Ashish Kumar, Procurement Policy & Sustainability Manager.

Ward(s) Affected: All

Report for Key/ Non-Key Decision: N/A

1. Purpose

- 1.1. The purpose of this report is to update the Overview and Scrutiny Committee on the Council's programme of work to improve the delivery of procurement activity, including commissioning and contract management arrangements across the organisation.
- 1.2. The report provides an overview of progress that aligns with the Commissioning Modernisation Programme, including developments in governance, commercial capability, transparency and social value delivery.
- 1.3. The Council spends £393.7M (2026/27) of its annual revenue budget through externally commissioned services and supplies. Effective commissioning, procurement and contract management is therefore critical in ensuring value for money, supporting delivery of corporate priorities and securing positive outcomes for residents.
- 1.4. Over the last year, the Council has continued to develop a more strategic and commercially focused approach to commissioning and procurement. This has included strengthening how we identify the needs and requirements of the services commissioned, procurement oversight and governance, improving contract management arrangements and introducing enhanced planning processes and implementation of changes brought about by the Procurement Act 2023.
- 1.5. The work is being delivered through interconnected programmes and initiatives - the Commissioning Modernisation Programme, the Procurement Effectiveness Review, the development of category management

approaches, improvements to commercial governance and the implementation of a new Source-to-Contract system.

- 1.6. The report also provides an overview of the Council's contracts pipeline, contract award activity, direct awards, approach for VCSE and SME participation, social value delivery and emerging areas of commercial focus, including agency labour expenditure and contract compliance.

2. Cabinet Member Introduction

N/A

3. Recommendations

That the Overview and Scrutiny Committee:

- 3.1. Note the progress made in strengthening commissioning, procurement and contract management arrangements across the Council.
- 3.2. Note the progress achieved through the Commissioning Modernisation Programme.
- 3.3. Note the ongoing Procurement Effectiveness Review that has recently commenced.
- 3.4. Note the proposed future work relating to category management, social value, supplier transparency, SME and VCSE participation and commercial governance.
- 3.5. Note the emerging priorities identified within this report and provide feedback on future reporting requirements.

4. Background information

- 4.1. The Council continues to operate within a challenging financial environment whilst maintaining a strong focus on delivering quality services and positive outcomes for residents. Effective commercial management has an increasingly important role in supporting the Council to achieve these objectives.
- 4.2. Nationally, the public procurement landscape has undergone significant change through the implementation of the Procurement Act 2023. Contracting authorities must have regards to the importance of-

- delivering value for money;
- maximising public benefit;
- sharing information for the purpose of allowing suppliers and others to understand the authority's procurement policies and decisions; and
- acting, and being seen to act, with integrity,

4.3. The new legislation places greater emphasis on transparency, contract lifecycle management, supplier engagement and the delivery of public benefit. These reforms present an opportunity for the Council to further develop its commercial capability and strengthen procurement practices.

4.4. In response, the Council has continued to invest in the development of commissioning, procurement and contract management arrangements. This includes improving governance structures, developing commercial skills, embedding stronger planning arrangements and increasing organisational focus on contract management and supplier performance.

4.5. The Council's approach recognises that successful procurement outcomes are dependent not only on the procurement exercise itself but on effective commissioning, market engagement, contract mobilisation and ongoing contract management.

4.6. A key factor in bringing all the improvement initiatives and ambition remains procurement and implementation of a new 'Source to Contract' technology for the Council, which will embed the new ways of working, improving accountability and increasing value for money.

5. Commissioning Modernisation and Procurement Effectiveness Review

5.1. The Commissioning Modernisation Programme was established to modernise how the Council commissions services from third-party organisations. The Commissioning Modernisation Programme is addressing service redesign within commissioning, procurement and contract management.

5.2. There needs to be a corporate understanding of the difference between the functions of commissioning and procurement within the commissioning lifecycle (process). Procurement and Commissioning are both decision making processes for deciding how to use the total resources available to improve outcomes and purchase works, goods or services in the most efficient, effective, equitable and sustainable way.

- 5.3. **Commissioning** is the process by which public bodies including local authorities, decide what services their communities need, allocate funding for those services, and oversee their delivery. It involves a structured cycle that includes an assessment of need, options appraisal, procurement, and performance monitoring. The goal is to improve outcomes in a manner that is efficient, effective, equitable and sustainable. (*Local Government Association*) - Responsibility for commissioning and contract management is currently led by individual services.
- 5.4. **Procurement** is defined as the buying of works, goods or services that enable an organisation to operate its supply chains. The central strategic procurement team are responsible for overseeing the steps of the procurement cycle, covering core activities such as market analysis, sourcing, negotiation, contracting and supplier relationship management. Procurement adds value and reduces risk across the supply chain by establishing the right working relationships with suppliers. (*Chartered Institute of Procurement & Supply*)
- 5.5. The Commissioning Modernisation Programme has continued to support the Council's ambition to strengthen the way services are designed, commissioned, procured and managed.
- 5.6. The programme seeks to ensure that commissioning decisions are informed by evidence, aligned to corporate priorities and focused on delivering improved outcomes for residents. It promotes earlier planning, improved understanding of market conditions and stronger integration between service areas and commercial functions.
- 5.7. The Commissioning Modernisation Programme was established to modernise how the Council commissions third-party services and to deliver a savings target of £16.2m – 5% of the Council's ~£323m in-scope third-party budget base. The programme is overseen by the Haringey Commissioning Board (chaired by the Section 151 Officer), supported by a monthly Strategic Operational Group, with delivery through two workstreams: Commissioning and Practice and Service Re-design.
- 5.8. The scope of the programme currently is revenue contracts over £25,000 due for renewal by 30 April 2027, plus contracts held in scope through short-term extensions running to 31 December 2027. The scope for future years will be contracts due for renewal and the tender planning process must commence in that financial year. Capital works are out of scope.

5.9. Of the ~£323m in-scope spend, £8.81m of savings has been identified for 2026/27, the breakdown by Directorate is shown in the following table:

Directorate	Identified in-scope	Validated (n)	SAP spend	Savings identified
Adults, Housing & Health	42	8	£235.0m	£5.30m
Children's Services	12	12	£40.9m	£2.05m
Environment & Resident Experience	23	11	£37.0m	£0.66m
Finance & Resources + Digital	32	15	£4.6m	£0.80m
Culture, Strategy & Communities	10	0	£0.9m	£0.00m
Total	151	70	£323.2m	£8.81m

5.10. As at 24 June 2026, 55 contracts with a combined value of £411m had been submitted to the Panel. An update for progress is currently being finalised and included in the Quarter 2 finance monitoring report to Cabinet in December 2026 and Overview and Scrutiny Committee in January 2027.

Savings

5.11. As highlighted above, total projected savings identified through the Commissioning Panel for 2026/27 is £8.81m. Savings forecast to date are £1,041,988 comprising:

Directorate	Savings forecasted to date
Children's Services	£681,241
Adults, Housing & Health	£165,000

Directorate	Savings forecasted to date
Environment & Resident Experience	£145,747
Finance & Resources	£50,000
Culture, Strategy & Communities	£0
Total	£1,041,988

Cost avoidance

5.12. Cost avoidance identified to date through Panel-related activity is £1,221,750, comprising:

Directorate	Cost avoidance to date
Finance & Resources	£531,000
Adults, Housing & Health	£300,000
Children's Services	£196,262
Environment & Resident Experience	£194,488
Culture, Strategy & Communities	£0
Total	£1,221,750

5.13. The Agency Targeted Transfer intervention converts long-standing agency placements into permanent recruitment. The cost avoidance forecast to date is £913,694.

5.14. Taken together, the programme is forecast to deliver £3,177,432 of financial benefit to date in 2026/27:

Benefit	Value to date
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Benefit	Value to date
Commissioning Panel – savings achieved	£1,041,988
Commissioning Panel – cost avoidance	£1,221,750
Agency Targeted Transfer – cost avoidance	£913,694
Total	£3,177,432

5.15. This represents strong early-year delivery against the £8.81m of savings identified for 2026/27 and the wider £16.2m programme target. The savings profile is expected to build through the year as contracts progress through Panel gateways, and into 2027/28, which is the key delivery year given the volume of renewals falling due.

5.16. Alongside the Commissioning Modernisation Programme, the Council has introduced a Procurement Effectiveness Review to assess and improve commercial maturity across key areas including sourcing and category management, governance, developing capability, data and technology. The review will map the current state of effectiveness against a best practice baseline.

Procurement Effectiveness Review

5.17. The Procurement Effectiveness Review has commenced and will consider a number of key areas including;

- Strategy & Organisation
- Business Engagement and Commercial Effectiveness
- Sourcing Processes, Category and Supplier Management
- Purchase to Pay
- People & Skills
- Measurement, Policies, Controls and Compliance;
- Systems, Data and Metrics

5.18. The Strategic Procurement function is adopting new objectives as part of a new delivery model;

- **Value** – by delivering value for money services we will strengthen the council's financial stability

- **Opportunity** - delivering social value and responsible procurement to create opportunities and deliver benefit to our communities
- **Innovate** – by leading and driving change, we will enable the council delivery model for procurement to become efficient and effective
- **Commercial** – by delivering the best outcomes across the council whilst maximising commercial opportunities
- **Engage** – by collaborating with all our stakeholders and becoming a trusted strategic partner of our Services to deliver the best outcomes.

5.19. Several improvements have already been delivered during the reporting period, including;

- a. Enhanced procurement governance arrangements
- b. Improved forward planning and pipeline visibility
- c. Introduction of a Contract Management Framework
- d. Development of standardised contract management templates and tools
- e. Increased training and support for commissioners, contract managers and procurement professionals
- f. Improved transparency and reporting arrangements
- g. Continued developments in response to the requirements of the Procurement Act 2023.

5.20. The Council recognises that commercial maturity is an ongoing journey and will continue to prioritise capability development, governance and continuous improvement.

6. **Contracts Pipeline**

- 6.1. Effective procurement begins with effective planning. The Council has therefore continued to strengthen management of its procurement pipeline to provide earlier visibility of upcoming requirements and support better resource planning.
- 6.2. The contracts pipeline identifies contracts due to expire within the next eighteen months and provides visibility of future procurement activity across the organisation. It supports service planning, market engagement and procurement prioritisation.
- 6.3. To ensure compliance with the Procurement Act 23, the Council also publishes all upcoming procurements over £2m at the beginning of on the Central Digital Platform (Find a Tender Service).

6.4. Analysis of the current pipeline includes:

- a. Contracts due to expire within the next eighteen months – 2,196
- b. Strategic procurement projects currently under way - 301
- c. Contracts valued at £2 million and above - 77
- d. Directorate and category level analysis
- e. Pipeline activity by financial year

6.5. Improved visibility of upcoming procurement activity supports early market engagement, reduces financial risk and enables better coordination of commercial resources.

6.6. The pipeline also assists the Council in identifying opportunities to maximise social value, support local suppliers and improve procurement outcomes

6.7. Cross function working is essential in the successful delivery of procurements activity which requires Commissioning teams, Procurement team, Contracts Managers and other stakeholders engaging at the earliest opportunity.

6.8. To mitigate against unnecessary direct awards of contracts, extension and variation of existing contracts, officers must engage at the earliest opportunity to develop a clear procurement timetable, aligned with any transformational activity related to the service being delivered. This approach to working is being implemented but the Council recognises that improvements are still needed as evidenced by the high number of direct awards that continue. This needs to a fact-based evidence approach to support the recommended routes to market which must allow sufficient time for a competitive process.

7. **Contracts Register**

7.1. The council has struggled to develop a “single source of truth” for all contracts activity due to a disparate number of systems supporting Source to Contract activity. Further, there is limited integration of systems which means there is an over reliance on manual interventions.

7.2. The Council has conducted a discovery exercise to explore the feasibility of a consolidated view of the Council’s contracts.

7.3. The work to date has highlighted the risk related to fragmented data and data ownership, and found that substantial contract, supplier and financial

data exists across Council systems, but no single system provides a complete and authoritative view of contractual activity.

7.4. There is a dependency on 'Legacy systems' and the data distributed across a range of systems managing key activity including;

- Haringey's finance system - SAP
- Haringey Procurement and Contracting Systems (HPCS) - Wag Digital
- London Construction Programme which is utilised for a wide range of Haringey works projects – Axian
- Social Care Dynamic Purchasing System – Axian
- SEN Transport Dynamic Purchasing System – ADAM
- Print & Communications Dynamic Purchasing System - Panacea
- Social Care contracting – Controcc and Liquidlogic

Service-specific applications require significant manual reconciliation and manual inputs which can create inconsistencies in reporting.

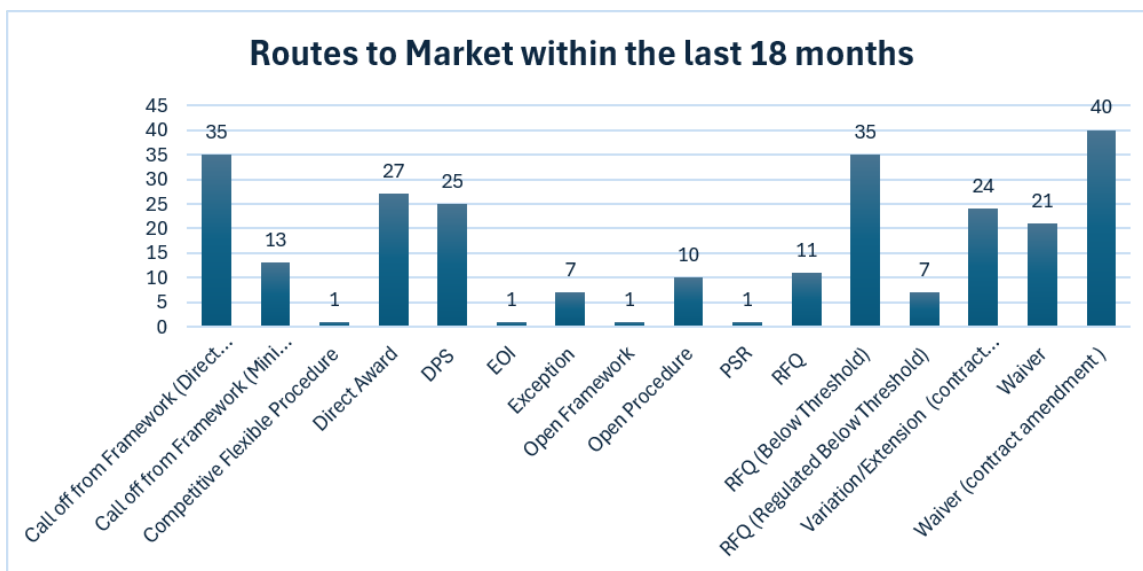
7.5. The council is required to publish contract data, expenditure reports and payment reports. This makes a centralised contracts register a major source of information. Furthermore, it assists in identifying existing commercial commitments, supply chain risks, supplier relationships and drives procurement activity across the organisation. It also supports compliance with transparency requirements under the Procurement Act 2023 and public accountability principles.

7.6. It has been agreed that a single 'Source to Contract' solution is required to standardise our approach to sourcing and contract management activity and improve contract visibility, reporting capability and supplier information management across the procurement lifecycle. A report requesting permission to go out to tender is expected to be presented to Cabinet in December 2026.

8. **Contract Awards**

8.1. During the last 18 months, 262 contracts have been awarded where Strategic Procurement has been engaged.

The following chart summarises the different routes to market that were utilised:



A breakdown of activity led by Strategic Procurement, by Directorate is set out in the Table below:

Directorate	Contracts Awarded
Adults, Housing & Health	121
Children's Services	30
Culture, Strategy & Communities	14
Environment & Resident Experience	43
Finance & Resources	54

9. Direct Awards

- 9.1. Scrutiny of direct awards forms an important part of effective procurement governance and transparency.
- 9.2. Direct awards can arise through a number of routes, including the use of compliant framework agreements that permit direct award mechanisms, circumstances where only one supplier can meet the requirement, or where legislation permits an exemption from competition.
- 9.3. There may be occasions when direct awards have been progressed due to insufficient time to run a competitive process. Strategic Procurement are therefore working to develop a clearer pipeline of procurement activity and early engagement with directorates to reduce the need for such awards.

9.4. The Council continues to ensure that all direct awards are subject to appropriate governance and approval arrangements. However, the existing fragmented systems and data make reliable reporting difficult.

9.5. This section provides an analysis of direct awards made up of Single Tender Actions and compliant direct awards from Framework Agreements in 2025/26 and 2026/27 to date.

Directorate	FY25/26 Direct Awards	FY25/26 Awarded Value £'000	2026/27 YTD Direct Awards	2026/27 YTD Awarded Value £'000	Total Direct Awards	Total Awarded Value £'000
Adults, Housing & Health	9	11, 410	3	200.6	12	11,610
Children's Services	1	47.4	4	672.5	5	720
Culture, Strategy & Communities	1	100	0	0	1	100
Environment & Resident Experience	3	212.8	2	207.9	5	420.8
Finance & Resources	4	182.1	0	0	4	182.1
Grand Total	18	11.95m	9	1.08m	27	13.04m

9.6. The Council remains committed to promoting competition wherever possible whilst ensuring continuity of service, compliance with legislation and effective risk management.

10. Category Management

10.1. Category Management further defines procurement activity as ‘the process of managing spend through segmenting expenditure into discrete groups of similar or related products and services called categories. The categories are based on the supply market and how it is influenced by procurement and commissioning strategies.’

10.2. Category management is a key element of the Council's wider commercial improvement programme. However, the existing systems and fragmented data does not support the Council's needs and ambitions.

10.3. Category Management approach seeks to move procurement activity from a transactional focus towards a more strategic understanding of expenditure, suppliers, markets and future demand.

10.4. The Council is continuing to develop category-based approaches across key expenditure areas including:

- a. Construction
- b. Housing
- c. Adult Social Care
- d. Children's Services
- e. ICT and Digital
- f. Professional Services
- g. Contingent/ Temporary Labour

10.5. The implementation of a new Source to Contract solution will support improved planning, stronger supplier engagement, identification of savings opportunities, better management of commercial risk and increased delivery of social value outcomes.

10.6. Future activity will focus on strengthening spend analysis capability, developing category strategies and improving market intelligence.

10. VCSE and SME Participation

11.1. Supporting participation by Voluntary, Community and Social Enterprise organisations (VCSEs) and Small and Medium-sized Enterprises (SMEs) remains an important element of the Council's approach towards procurement and inclusive economic growth.

11.2. Early planning of procurement activity is encouraged to allow for premarket engagement which creates the opportunity for the council to engage with SME's and VCSE's.

11.3. The council does not currently classify its suppliers and therefore does not have the ability to report the number of VCSE or SME organisations in its supply chain. There is the potential to enrich supplier data as part of the ERP and Source to Contract procurement activity.

11.4. Future improvements are expected to provide greater visibility of:

- a. SME expenditure.
- b. VCSE expenditure.

- c. Local supplier participation.
- d. Supply chain opportunities.
- e. Trends over time.

11.5. Improved reporting will support informed and improved decision-making and strengthen the Council's ability to monitor progress against its priorities and inclusive economy objectives.

12. Social Value

12.1. The Social Value Act 2012 requires public authorities in England and Wales to consider economic, social and environmental benefits when procuring public services. Haringey Council is committed to fulfilling its obligations under The Public Services (Social Value) Act 2012 and the National Procurement Policy Statement to maximise the wider economic, environmental and social benefits through its procurement activity.

12.2. **Part Four, Section J**, of the **Council's Contract Standing Orders** provides guidance and outlines obligations for Council Officers to consider and embed social value requirements into procurement processes and contract management arrangements to ensure that procurement activity delivers benefits beyond the goods, works or services being procured.

12.3. Council contracts over £500,000 require Social Value to be included as a part of the evaluation criteria with weighting between 10% to 25% of the total award criteria, unless otherwise agreed by Cabinet.

12.4. The Council uses **Social Value Portal** for capturing bidder commitments during bidding stages, and these become a part of their contractual obligations. Successful supplier delivers outcomes against their commitments including employment and skills opportunities, apprenticeships, work placements, support for local businesses, environmental improvements and wider community benefits etc.

12.5. At the time of preparing this report, some of the social value commitments across 79 projects on the Social Value Portal have delivered the below:

- creation of **27 jobs**
- over **182 apprenticeship weeks**
- **£171k** to community support initiatives
- **£38k** donations to charities

- 12.6. More than £7m of delivered social value has already been independently validated, demonstrating strong progress in translating contractual commitments into tangible outcomes for Haringey communities.
- 12.7. It has been recognised that work needs to be done to improve Contract Management capabilities across the Council to strengthen overall contract management which includes Social Value delivery. Training is in development and the new 'Source to Contract' and the Contract Management and Quality Assurance Framework will support this further.
- 12.8. **Social Value Policy:** Work is also progressing on the development of a refreshed Social Value Policy that will establish a clear framework for future delivery and measurement of social value outcomes.
- 12.9. The proposed policy will seek to align social value priorities with the Council's wider corporate objectives through the revised Corporate Delivery Plan expected to be published in November 2026 and ensure consistent application across commissioning, procurement and contract management activity.

13. Statutory Officer Comments (Corporate Director of Finance and Resources (procurement), Director of Legal and Governance, Equalities)

Finance

- 13.1 There are no direct financial implications arising from the contents of this update report. The improvements being put in place to improve procurement and contract management processes across the organisation and fully embed the requirements of the new Procurement Act 2023 is expected to improve value for money on contract spending and contribute towards the Council's Financial Resilience Plan to reduce non-essential spending the reliance on Exceptional Financial Support from 2026/27 onwards.
- 13.2 The 2026/27 budget approved by Council in March 2026 has assumed savings of £3m on contract spend in 2026/27 (£9.2m over the next three years from 2025/26) and the improvements set out in this report will contribute towards the delivery of these savings.

Strategic Procurement

- 13.3 The Chief Procurement Officer has been consulted in the preparation of this report and confirms the information contained in this report is an accurate reflection of the progress made to date.

Legal

- 13.4 The Director for Legal and Governance has been consulted in the preparation of this report.

The Council's Constitution at Part 3, Section B and Part 4, Section 4, empowers the Overview and Scrutiny Committee to review or scrutinise the decisions or actions taken in connection with the discharge of any of the Council's functions. This noting report provides an update on the Council's Procurement Improvement Plan. There are no direct legal implications arising from this report.

Equality

N/A

11 Use of Appendices

N/A

12 Local Government (Access to Information) Act 1985

N/A

Report for: Overview and Scrutiny Committee – 26 October 2026

Item number: 9

Title: Recommendations arising from the Housing, Planning & Development Scrutiny Panel on the Neighbourhood Moves Scheme

Report authorised by: Ayshe Simsek, Democratic Services and Scrutiny Manager

Lead Officer: Philip Slawther, Principal Scrutiny Support Officer
Tel: 020 8489 5691, E-mail: philip.slawther2@haringey.gov.uk

Ward(s) affected: All

1. Describe the issue under consideration

- 1.1 The Housing, Planning and Development Scrutiny Panel considered a report which provided an overview of the Neighbourhood Moves scheme (NMS), at its meeting on 9th March 2026. The report set out the background to the Neighbourhood Moves Scheme, the results of the scheme on the allocation and letting of homes, as well as a series of proposed changes to the existing scheme as part of a wider consultation on changes to the Allocations Policy.
- 1.2 The NMS is part of the Housing Allocations Policy and changes to the Policy were approved for consultation over Summer 2026. Following a change in administration in the local government elections in May 2026, this consultation is now due to take place later in 2026/27.
- 1.3 After consideration of the report and a number of questions put forward by members of the Panel, the Panel made a number of recommendations in relation to proposed changes to the scheme. Overview and Scrutiny Committee are asked to ratify these recommendations and to agree to send the recommendations to Cabinet for their consideration, as part of the wider consultation process for changes to the Allocations Policy.

2. Recommendations

- 2.1 That Cabinet should consider introducing a minimum period since a household's last move before they are eligible to move again under the NMS. It is recommended that the time period should exceed five years. The Panel, however, would support an exception to this minimum time period, in instances where a household was willing to downsize.

- 2.2 That Cabinet consider amending the priority band given to residents based on their proximity to a new scheme, for those living on the same estate or within 250 metres of the new homes, so that a portion of the properties available through the scheme reserved for households outside of the designated area who were experiencing severe overcrowding. Priority for these homes should be given to families living in severe overcrowding, based on the length of time they have been affected.
- 2.3 The Panel comments that the presence of a catchment area (250m), and limiting the scheme to developments of four or more homes, has a disproportionate impact on areas of the borough where fewer properties are built, and inadvertently deprioritises families who live in these areas. Cabinet should consider how it can amend the area in which a household is eligible for a NMS property, to provide more flexibility around who is eligible for a move under the scheme, and so all residents are able to benefit from the Housebuilding Programme.
- 2.4 That Cabinet introduce an additional priority band for families who have experienced a significant change in circumstances; such as having a child with SEND, having a disability, or the onset of significant health issues.

3. Background to the Report

Background to the existing Neighbourhood Moves Scheme.

- 3.1 The NMS policy aims to extend the benefits of new homes to those living near them. The NMS is also a means to address over-crowding by releasing larger family homes which are under-occupied and by allowing over-crowded households to move locally. The NMS seeks to achieve this aim by giving priority for newly delivered Council rented homes to existing Secure Tenants in the local area. The NMS is facilitated by the Lettings & Rehousing service, with a dedicated NMS Officer to support the process and residents.
- 3.2 The current NMS applies to developments where there are four or more newly built homes unless a Cabinet decision is made to exclude a particular development and/or there is an alternative Local Lettings Plan. Priority for newly built homes is divided into bands; with the first band being for those whose home is being demolished as part of a regeneration programme. The second priority band is for existing council tenants living on the same estate or within 250 metres of the new homes. Homes left after this second band are then released to the wider Housing Register. Priority within this local band is determined by a resident's current housing arrangements, with first priority going to those with spare bedrooms. The second priority is given to those who are overcrowded, with priority given to those with the largest shortfall in bedrooms. The third priority is given to those with any other housing needs, and finally, those with no housing needs.

In all cases, these offers are voluntary and tenants have the option to refuse these homes with no impact on their applications or current tenancy.

Housing, Planning and Development Scrutiny Panel – 9th March 2026

- 3.3 The Panel considered the report on the 9th of March 2026 and were supportive of the scheme. The Panel would like to see some changes made to the scheme as part of a wider consultation process that is due to take place on changes to the Allocations Policy. These changes are set out in the recommendations of this report. In consideration of the report, the Panel noted that the percentage of eligible residents who applied for the scheme was around 18%. The Panel would like to see this percentage increase, particularly where the Council is able to incentivise under-occupiers to downsize to a smaller property. Similarly, the Panel is concerned about the levels of severe overcrowding in the borough and believes that the NMS should be used to mitigate serious overcrowding in a more specific way.
- 3.4 The Panel noted that the report indicated that around one-third of moves facilitated through the NMS resulted in no net gain to the housing register. The Panel considered that the scheme should place greater emphasis on securing net gains by incentivising under-occupying households to downsize, thereby releasing larger family-sized properties for residents in housing need. The Panel also suggested that further work be undertaken to engage with households whose children are approaching adulthood, as these families may be more likely to consider downsizing in the future, creating additional opportunities to make more effective use of the borough's housing stock.

Proposed Changes to the Scheme

- 3.5 The report identified a number of changes to the existing NMS that were proposed as part of the draft Housing Allocations Policy, with Cabinet having approved these changes for consultation, which were proposed to take place in Summer 2026. The proposed changes included including housing association tenants that provided nomination to released properties and increasing the threshold for schemes to ones where ten or more homes are being built. The recommendations in this report are put forward in this context.
- 3.5 The report of the (then) Interim Director of Housing Services, along with the minutes from the Scrutiny Panel meeting on 9th March are attached at Appendices A & B.

4. Use of Appendices

- 4.1 Appendix A – Report to Housing, Planning and Development Scrutiny Panel – Overview of the Neighbourhood Moves Scheme.

Appendix B – Minutes for the Housing, Planning and Development Scrutiny Panel meeting on 9th March.

Report Title: Overview of the Neighbourhood Moves Scheme

Report for: Housing, Planning & Development Scrutiny Panel

Item number: 10

Title: Overview of the Neighbourhood Moves Scheme

Report authorised by: Rachel Sharpe, Interim Director of Housing Services

Lead Officer: Darren Fairclough, Head of Lettings & Rehousing
Maddie Watkins, Assistant Director for Housing Demand

Ward(s) affected: All

Report for Key/Non-Key Decision: For information.

1. Recommendations

1.1 That the report be noted.

2. Describe the issue under consideration.

- 2.1 This report will set out the background of the Neighbourhood Moves Scheme (NMS), including its introduction and the results of the scheme on our allocation and letting of homes. The report will also set out the existing proposed changes as part of the Allocations Policy consultation that was authorised by Cabinet.
- 2.2 The report can be used to support the Housing, Planning and Development Scrutiny Panel's understanding of the scheme and the proposed amendments as part of the wider Allocations Policy review.

3. Background

- 3.1 The Neighbourhood Moves Scheme (NMS) was approved by Haringey's Cabinet on 9 February 2021 following a 6-week consultation.
- 3.2 The NMS is part of the Housing Allocations Policy and changes to the policy have been approved for consultation in summer 2026. These changes include amendments to the NMS which will be covered in this report.
- 3.3 The NMS policy aims to extend the benefits of new homes to those living near them. The Cabinet Report also introduces the NMS as a

means to address over-crowding by releasing larger family homes which are under-occupied and by allowing over-crowded households to move locally.

- 3.4 The NMS seeks to achieve this aim by giving priority for newly delivered Council rented homes to existing Secure Tenants in the local area.
- 3.5 The NMS is facilitated by the Lettings & Rehousing service, with a dedicated NMS Officer to support the process and residents.

Current NMS offer

- 3.6 The current NMS applies to developments where there are four or more newly built homes unless a Cabinet decision is made to exclude a particular development and/or there is an alternative Local Lettings Plan.
- 3.7 Priority for newly built homes is in bands with the first band being for those whose home is being demolished as part of a regeneration programme. This priority has rarely and possibly never been exercised under the NMS as this is relevant to specific legal rights involving decants and is separate from any local lettings, which is covered by the Council's Estate Renewal Rehousing and Payments Policy and the Temporary Moves (Decant) Policy.
- 3.8 The second priority band is for existing council tenants living on the same estate or within 250 metres of the new homes. Homes left after this second band are then released to the wider Housing Register.
- 3.9 Priority within this local band is determined by their current housing arrangements, with first priority going to those with spare bedrooms. The second priority is given to those who are overcrowded, with priority given to those with the largest shortfall in bedrooms. The third priority is given to those with any other housing needs, and finally, those with no housing needs. In all cases, these offers are voluntary and tenants have the option to refuse these homes with no impact on their applications or current tenancy.

Eligibility

- 3.10 Six months before completion, the NMS officer will write to all eligible local residents. This will generally be all residents in the catchment area so long as they will have been living in their current home for 12 months at the estimated completion date.
- 3.11 To be accepted, applicants will also need to have a good tenancy record e.g. no ASB or arrears greater than one month. Those with arrears at the time of application will be given an opportunity to clear them by the move date.

Summary of Outcomes

3.12 We have provided data that summarised the number of moves under the NMS for the period between April 2024 and December 2025.

3.13 The table below outlines the number of eligible tenants by Scheme, against the number of applications received under the NMS and the proportion of those that resulted in a successful move under the NMS:

Scheme	Eligible tenants	Applications received	No. of moves under NMS	% of successful applications
White Hart Lane	247	19	4	21%
Ashley Road Depot	533	90	30	33%
Edith Road	129	19	5	26%
Hale Wharf	594	59	31	53%
Nilgun Canver	107	26	15	58%
Partridge	430	63	15	24%
Redhouse	168	53	26	49%
Remington	698	111	34	31%
Walter Tull	Unknown*	89	24	27%
Total	698	529	184	35%

* Sent 2022 prior to NMS officer

3.14 For the table below, we have set out the number of moves per scheme in addition to setting out what this is as a proportion of the total number of lets for the whole scheme :

Scheme	No. of moves under NMS	Total no. of units let	Proportion against whole scheme
White Hart Lane	4	6	67%
Ashley Road Depot	30	72	42%
Edith Road	5	8	63%
Hale Wharf	31	181	17%
Nilgun Canver	15	77	19%
Partridge	15	36	42%
Redhouse	26	46	57%
Remington	34	46	74%
Walter Tull	24	129	19%
Total	184	601	31%

3.15 The chart below shows the lettings plan category across all lets for all of the schemes showing the proportion of NMS moves:



- 3.16 The table below summarises the number of moves by scheme through the NMS against the number of bedrooms and the proportion of properties by the number of bedrooms that have been let in total:

Scheme	1 bed		2 bed		3 bed		4 bed	
White Hart Lane	1	100%	1	50%	2	67%	n/a	n/a
Ashley Road Depot	4	27%	6	50%	16	42%	4	57%
Edith Road	n/a	n/a	1	100%	3	50%	1	100%
Hale Wharf	8	11%	12	13%	11	73%	n/a	n/a
Nilgun Canver	7	19%	4	18%	2	12%	2	100%
Partridge	8	38%	7	47%	n/a	n/a	n/a	n/a
Redhouse	5	42%	10	45%	9	90%	2	100%
Remington	5	63%	12	57%	13	100%	4	100%
Walter Tull	4	11%	6	8%	14	64%	n/a	n/a
Total	42	21%	59	23%	70	56%	13	81%

- 3.17 For the 184 NMS moves, 10% were noted as having an existing Band A priority, 16% that would have been entitled to Band B and the rest either being band C or having not been assessed under the Housing Allocations Policy.
- 3.18 Overall, there was 64% of those that moved through the NMS that would have had a housing need as defined under the Council's existing Housing Allocations Policy.
- 3.19 Of the 64%, 15 households that were under occupying their accommodation were helped to move through the scheme and therefore released more bedrooms for the Housing Register. These households would have had good prospects of moving through the

general Housing Register in any event however, it may be that an offer of a new build home incentivised residents to move.

- 3.20 There was a further 5% that had identified medical needs and were able to move through the NMS but were not assessed for priority on the Housing Register. The remaining households with a housing need were overcrowded or severely overcrowded and in all but a very limited number, would not have had sufficient priority and/ or waiting time, to be offered accommodation through the general Housing Register.
- 3.21 Whilst the number of properties made available for relet should match the number of moves through the NMS, in reality there is a temporary loss of homes available for those on the Housing Register where released properties will require void works to get the property ready for let. As the scheme enables existing tenants to move in circumstances where they otherwise would have been less likely or unable to through the Housing Register, there is an increase in the number of voids as secure tenants release Council properties instead of being let to those on the Housing Register in the first instance.

4. Key Principles and Benefits of the NMS

Key principles of the NMS

- 4.1 There is theoretically no net loss of available homes. The letting of new homes to existing tenants would cause a disadvantage to other people on the Housing Register unless the same number of re-lets are provided by the secure tenants releasing their existing Council home through the NMS.
- 4.2 For this reason, the policy has not extended the NMS to people who do not hold a social tenancy as it would not release a home to be relet to the wider Housing Register. Therefore, as one property is let, another is released.
- 4.3 However, in practice, properties that have been released by existing Council tenants moving into a new home through the NMS will require voids works, some of which will be more extensive than others, and means that there is a temporary loss of homes available for those on the Housing Register.
- 4.4 The scheme should address under-occupation and over-crowding, which has been a principal aim of the policy and is reflected in the priorities for local moves.
- 4.5 Whilst the policy tries to prioritise those living close to the new homes and exclude those who have no or little connection to the building site, this cannot always happen in practice. For example, tenants that are being decanted from their homes due to regeneration work in a ward

or neighbouring ward (that is outside the immediate area) will be given priority for new homes over nearby tenants.

- 4.6 This option was strongly supported during the original consultation, and this compromise allowed maximum choice to those whose homes were being demolished, especially given the numbers moving through the re-generation priority was expected to be very low.

Other benefits of NMS

- 4.7 Without the NMS, new homes would be occupied by households in greatest housing need but not necessarily from the immediate area and, generally, new to a social tenancy. By bringing in local people, this helps to make the new homes part of the existing community and the tenants new to the area will be dispersed into vacant homes in the wider area.
- 4.8 In the absence of a scheme like the NMS, anyone seeking to move would likely have to move out of the immediate area unless they were able to identify a suitable mutual exchange. This may require a change of schools, doctors and local amenities. By using the NMS, households have more opportunity to move to more suitable housing without these changes. It therefore allows people to maintain support networks with limited upheaval. This is particularly important for older people who represent most of under-occupiers.
- 4.9 The increased moves from existing Council properties provides further ancillary benefits that would not be seen without the scheme. This includes allowing tenants to move on from their current accommodation, recovering outstanding rent arrears as part of agreeing a move, alleviating overcrowding or medical difficulties for households that would not have had realistic prospects of moving through the general Housing Register.
- 4.10 The scheme has also increased local support for new build homes. Before the introduction of the NMS, local people typically had no or little interest in new homes and/or were against them as they were seen as being a means to move people out of the area. With the NMS, local residents are more invested in the outcomes.

5. Proposed Changes to the NMS

- 5.1 Changes to the current NMS have been proposed as part of the draft Housing Allocations policy, with Cabinet approving these changes for consultation which is planned to take place in summer 2026. The below outlines the proposed changes:
- 5.2 **Simplify the catchment area to only being within 250 metres and remove the 'same estate' criteria.**

This is sought as some estates are very large or are not always clearly defined, meaning some residents are in effect living outside the 'immediate' area and with no connection to the building area.

5.3 Include Housing Association tenants that provide nomination to released properties.

This is proposed as 60% of under-occupiers in the borough are tenants of housing associations and so there is a missed opportunity to increase the number of family homes being released through this scheme. This would be opened up to Registered Providers should they guarantee that a property would be released for the Housing Register in return.

5.4 Give under-occupiers anywhere in the borough priority for new homes.

This is also proposed to increase the number of family homes being released.

5.5 The tenant must have a housing need to move as set out in the Housing Allocations Policy.

This is proposed to prevent those with no housing need moving for a low or no reason as there are limited benefits of the move to the tenant or council. The level of housing need that would be applicable would need to be determined and set out in a revised policy.

5.6 Only allowing a second NMS move after 5 years.

This is proposed as some new builds are next to each other.

5.7 Only offer homes where there are 10 or more homes being built.

This is proposed as on smaller schemes the number of potential applicants far outweigh the number of homes and most nearby tenants would be unsuccessful.

5.8 Two-year residency criteria for applicants

This is proposed as applications open about 6 months before a scheme completion and a 12-month residency would mean new residents would be able to apply a few months after moving-in to the area.

5.9 One year residency criteria for household members and preventing sub-households from joining the application.

This includes those who have their own housing application and those living with their children and/or partner. These criteria are proposed to ensure that household members are long-term residents as both new arrivals and sub-households are more likely to leave the family home.

Allocations Policy Consultation

- 5.10 In addition to proposed changes above, Cabinet has also approved questions as part of the Allocations Policy Consultation, some of which are relevant to the NMS. These are outlined in Appendix A.
- 5.11 We will be assessing internal operational effectiveness and outcomes within Housing Services as part of the Allocations Policy review prior to consultation.
- 5.12 Further changes to the NMS would require Cabinet approval and would be linked to the Allocations Policy consultation and review.

6. Statutory Officers comments (Director of Finance (procurement), Head of Legal and Governance, Equalities)

Not required.

7. Procurement

Not required.

8. Head of Legal & Governance

Not required.

9. Equality

The Council has a Public Sector Equality Duty under the Equality Act (2010) to have due regard to the need to:

- Eliminate discrimination, harassment and victimisation and any other conduct prohibited under the Act.
- Advance equality of opportunity between people who share those protected characteristics and people who do not.
- Foster good relations between people who share those characteristics and people who do not.

The three parts of the duty apply to the following protected characteristics: age, disability, gender reassignment, pregnancy/maternity, race, religion/fait, sex and sexual orientation. Marriage and civil partnership status applies to the first part of the duty.

Although it is not enforced in legislation as a protected characteristic, Haringey Council treats socioeconomic status as a local protected characteristic.

It is imperative that we consider the equalities inequity that could be demonstrated through a scheme such as the NMS. For example, new Housing not going to those most in need on the Housing Register who are likely to have one or more protected characteristics. Whilst other

priorities within housing are important, such as releasing properties in under-occupation, it is important this is balanced across the borough alongside protected characteristics so that no one is discriminated against inadvertently.

The new Allocations Policy will be consulted on, which includes the NMS scheme, and will be subject to a full EQIA assessment.

10. Use of Appendices

- 10.1 Appendix A – Allocation Policy Consultation Questions on the NMS
- 10.2 Appendix B – Neighbourhood Moves Scheme
[Neighbourhood moves scheme](#)
- 10.3 Appendix C – Current Allocation Policy
[Housing allocations policy 2015 - amended 9 February 2021](#)

11. Background papers

- 11.1 Cabinet Paper on the Allocation Policy Consultation:
 - [Approval to consult on a new Housing Allocations Policy report.pdf](#)
 - [Issue - items at meetings - Approval to consult on a new Housing Allocations Policy | Haringey Council](#)

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MINUTES OF THE Housing, Planning and Development Scrutiny Panel HELD ON Monday, 9th March, 2026, 6.40 pm

PRESENT:

**Councillors: Adam Small (Chair), Dawn Barnes, John Bevan,
Lester Buxton and Isidoros Diakides**

ALSO ATTENDING:

287. FILMING AT MEETINGS

The Chair referred Members present to agenda Item 1 as shown on the agenda in respect of filming at this meeting, and Members noted the information contained therein'.

288. APOLOGIES FOR ABSENCE

Apologies for lateness were received from Cllr Small.

289. URGENT BUSINESS

None.

290. DECLARATIONS OF INTEREST

None.

291. DEPUTATIONS/PETITIONS/PRESENTATIONS/QUESTIONS

None.

292. MINUTES

RESOLVED

That the minutes of the meeting on 15th December 2025 were agreed as a correct record.

293. KPI UPDATE

The Panel received a set of slides which provide an update on a range of Key Performance Indicators in relation to the Housing Service. The slides were included in the agenda pack at pages 15-42 and there were additional slides included in the

addendum report pack at pages 1-4, which gave an update on voids and damp and mould, as requested by the Panel at the previous meeting. The following arose during the discussion of this agenda item:

- a. The Panel sought clarification about whether the information pertaining to repairs completed first time, included appointments that the Council didn't attend i.e. if there was a cancellation or the contractor was unable to attend. Officers advised that they believed it was only repairs that were completed, but that they would confirm this in writing. **(Action: Scott Kay).**
- b. The Chair noted that it would be useful to know information around the number of appointments that were upheld and conversely, cancelled. The Chair commented that he assumed that a repair wouldn't be listed as completed first time, if it had been cancelled or rescheduled prior to being completed.
- c. The Panel queried how satisfaction with repairs was tracked, and whether a repair would be marked as completed if the resident wasn't happy with the repairs that had been carried out. In response, officers advised that there was an indicator in the slide deck relating to satisfaction with previous repair. Officers set out that if a repair had been completed to the contractors satisfaction it would be listed as completed. If the resident wasn't happy with the repair, then it would be followed up as either a complaint or a separate job would be raised.
- d. In response to a request for clarification, officers advised that tenancy activity related to the range of interactions the Tenancy team could have with tenants, covering things like a visit to a property, initial tenancy visits and a one year review. It was also clarified that the indicator on support plans, related to sheltered housing or good neighbour schemes and there is a one year review that takes place. The support planning is profiled 12 months ahead and a meeting is scheduled. All residents in these schemes have a support plan and this is what is being monitored and tracked.
- e. The Panel questioned what happened if the Council did not meet its target on tenancy audits, given current performance levels were quite far off. In response, officers advised that the aim was to cover 20% of all tenancies within social housing stock on an annual basis and that this figure was profiled and reported on through this indicator. Officers commented that they would be looking at how best to report on the management of stock going forwards. The Chair sought clarification about what Members could expect to see by the end of the year in relation to performance on tenancy audits. Officers agreed to provide a written response on this. **(Action: Neehara).**
- f. The Panel queried what 'out of scope' referred to in relation to damp and mould. Officers advised that this related to where a resident had reported damp and mould but on inspection, it was found to be something else.
- g. In relation to a score of 63% of emergency treatments for damp and mould, officers advised that this score related to the number of cases completed in time and that those that were not completed in time tended to be due to problems with gaining access to the property, for example. Officers provided assurances that they would continue to look at how they could improve their policies and processes in relation to this work.

RESOLVED

The KPI update was noted.

294. MANAGEMENT AND MAINTENANCE OF COUNCIL HOUSING ESTATES

The Panel received a report which set out the overarching picture of how housing estates are managed and maintained across Housing Services. The report provided an overview of the service offer, what teams were responsible for, and how this linked to larger programmes of work. The report was introduced by Neehara Wijeyesekera, Assistant Director for Housing Management as set out in the addendum report pack at pages 5-16. The following arose as part of the discussion of this item:

- a. The Panel commented that in the past there was one named person who was responsible for a particular estate. It was contended that this was no longer the case, and that this had resulted in a lack of accountability for the upkeep and management of estates. In response, officers advised that a model of having one person accountable was not seen to be effective, given the complexities involved. It was suggested that the likelihood of anyone person being able to understand where all of the budgets relating to all the different aspects of managing estates, including long-term agreements versus contractors, was less likely in modern environments. Officers advised that there weren't a lot of neighbourhood managers in any case (four).
- b. The Panel raised concerns around estate inspections, commenting that these tended to be under-resourced and underrepresented. Panel Members suggested that they rarely seemed to receive feedback on the outcomes of these inspections. The Chair gave an anecdotal account of having not received feedback from an inspection that was carried out five months ago. In response, officers advised that there was currently a reorganisation taking place in tenancy services, which would lead to the estate inspection process being led by the Housing Officer directly. It was commented that additional resources had gone in to reduce patch sizes, in addition to retaining the Neighbourhood Improvement Officer role as-is. It was also commented that through better digital tracking of jobs, it would be easier to disseminate information, but this would require a neighbourhood plan model. The Panel were advised that this would take time to establish.
- c. The Panel sought clarification about the difference between a Neighbourhood Improvement Officer and Neighbourhood Manager. The Panel queried who was responsible for the ownership of an estate. In response, officers advised that the Neighbourhood Manager was responsible for a particular location and all of the services in that location i.e. grounds maintenance, inspections, neighbourhood improvements, the ordering of works, and scheduling of inspections. Whereas the Neighbourhood Improvement Officers had the responsibility to track, report, and arrange with various service providers, including around who was able to provide what, and at what price, and whether that would move forward. In relation to communal items and repairs, officers advised that there would be so much investment over the coming ten years that it would be very difficult for one individual to track through all of the work being done.
- d. The Chair noted concerns with the capacity of housing officers to manage the estate inspection process, even with smaller patch sizes. Officers noted that the patch size would be reduced from 700 to 500. The Chair queried whether, as part of the consultation process, Housing Officers had given an indication that the reduction in patch size, would allow them to carry out the estate

- inspection process. In response, officers advised that the consultation process had been looking at the role and duties of housing officers. It was stated that to some extent, it would depend on the experience levels of individual staff members. There would be a process of training and shadowing introduced to facilitate this change. Furthermore, there would be a review of the restructure after six and then twelve months.
- e. The Panel commented that the budget for neighbourhood works seemed quite small. The Panel raised concerns about the standard of grounds maintenance carried out by the Parks service, and suggested that this should be benchmarked against the grounds maintenance carried out by housing associations like Berkley Homes. In response, officers acknowledged that there were ongoing challenges around grounds maintenance performance. The Panel was advised that there was an improvement plan being developed and that the Parks service were meeting residents through a task and finish group. Officers set out that they were looking to have a new model of service delivery in place, and that there was a commitment that the service offer would be transparent and deliverable. Officers cautioned that this was a big piece of work and it would take some time to implement.
 - f. The Panel sought clarification about transparency of grounds maintenance charges and whether residents could expect to see how many times the grass would be cut a year, for example. In response, officers advised that the charge was an annual figure at present, which is apportioned across tenants and leaseholders directly through a service charge. Officers advised that the transparency piece through the service provider is looking to model how many grass cuts and what the profile is across the year. In terms of timescales, officers commented that it would be six to eight weeks to conclude the task and finish group and the expectation of what residents/leaseholders could expect would become clearer after it had concluded. The service would then examine what the SLA would look like and what the monitoring arrangements would be.
 - g. The Panel sought further details behind the £2m ground maintenance budget being ringfenced within Parks. Officers agreed to provide a written response. **(Action: Neehara).**
 - h. The Panel cautioned about low turnout on estate walkabouts, given that those who attended got to set the rating for the estate inspection. The Panel suggested that that it would be useful to have a breakdown of the number of residents attending the inspections. In response, officers advised that they would provide a written answer to the Panel. **(Action: Neehara).**
 - i. The Panel sought assurances that the additional demands on housing officers arising from the Housebuilding Programme had been factored into the plans for the department. In response, officers advised that it was expected that additional stock levels would be a benefit as it would provide economies of scale, and that rents and income levels should be proportionally higher for new builds compared to existing stock. The Panel was advised that these assumptions were built into long-term HRA planning.
 - j. The Panel reiterated their belief that having a named officer who was responsible for a particular estate was something that the Council should be aspiring to. Concerns were raised about a level of duplication in the roles of Neighbourhood Manager and the Neighbourhood Engagement Officer, and the value for money considerations involved in having two different roles. The Panel set out that there were a range of different issues that often arose on

- estates, such as ASB, parking, disruption caused by major works. It was suggested that having one designated point of contact was essential to engaging with residents around these issues. The Panel also commented that a number of the notice boards across estates that stated who to contact, were out of date. The Chair emphasised the fact that there was a strong local identity on many estates and that it was important that the people responsible for managing that estate understood this.
- k. The Panel queried at what point a repair became major works, and questioned the extent to which priority was given to high impact, low cost repairs such as painting railings or mending fences. In response, officers advised that this fell under the category of a planned reactive maintenance programme and that discussions were underway within the service to look at how a reactive maintenance programme could be set up. Officers also advised that they were looking at whether some of these works could be done as part of Decent Homes.
 - l. The Panel resolved to receive further information at a future meeting around a detailed breakdown of the estate management budget, and whether this was sufficient. **(Action: Scrutiny Officer).**

RESOLVED

- I. That the report was noted.
- II. The Panel welcomed the proposed adoption of a Neighbourhood Plan model and recommend that Cabinet consider adopting this model sooner, given the urgent need to improve the communal areas of the Council's estates.
- III. The Panel recommended that there should be a single person responsible for the management of a particular estate.
- IV. The Panel recommended that Cabinet give further consideration to whether Housing Officers were the most appropriate person for undertaking inspections of estates, given their current workloads and expressed concern this was not the appropriate solution.
- V. The Panel recommended that Cabinet consider undertaking a benchmarking exercise of its internal performance of grounds maintenance on estates with local Housing Associations.

295. LEGAL DISREPAIR

The Panel received a report which provided an update in Legal Disrepair cases. The report set out the current status of legal disrepair claims, as well as the work being undertaken to meet the strategic objective of reducing open case levels to a business-as-usual scenario. The report was introduced by Scott Kay, Assistant Director for Repairs and Compliance, as set out in the addendum report pack at pages 17-26. Richard Purvis, Senior Disrepair Manager was present for this item, along with the Interim Director for Housing and Cllr Sarah Williams, Cabinet Member for Housing and Planning. The following arose as part of the discussion of this item:

- a. The Panel sought clarification around how long officers anticipated it would be before maintenance was of a standard that the number of claims would be significantly reduced. In response, officers stated that the report set out a trajectory of caseloads at paragraph 4.11. The Panel was advised that, in essence, the length of time would depend on how much the Major Works

- programme was scaled up, as well as the number of claims that the Council received.
- b. The Panel queried the extent to which an increase in the number of damp and mould cases was anticipated following the introduction of Awaab's Law. In response, officers advised that the organisation did see a bit of spike following the introduction of the legislation, but that the increase was not as large as it might have been. It was suggested that the change had been widely publicised in the media in the run up to it being enacted. Officers set out that they were comfortable that the Council had adequate resources in place to deal with claims at the level they are at present. The service was also working to increase supply chains in order to deal with any future spike in claims as-and-when that might happen.
 - c. The Panel raised concerns around a failure to deal with regular repairs and these ending up being escalated into legal disrepair claims. In response, officers acknowledged that there had been some issues with the volume of calls into the call centre and the ability to handle all of those calls. In response to this, additional routes for reporting repairs directly through to the repairs team had been established, to sit alongside the call centre. It was commented that improvements to customer satisfaction scores had started to happen. The Corporate Director advised that additional resources had been put into customer services and that there was ongoing transformation work to improve digital contact with the Council.
 - d. The Panel queried the report's assertion that part of the solution was that sector reform was needed, in order to prevent the incentive for volume-based litigation firms. The Chair suggested that the claims were a problem only if they were legitimate claims. In response, officers agreed that claims needed to be valid, but cautioned that the legal standard was very low. The Panel was advised that even in cases that could be defended through the legal process, the claim still had to be treated as a disrepair claim - which took up additional resources to resolve that claim. Officers clarified that the salient point was that the resolution process under the protocol was not very cost effective. The legal costs in defending these claims were high, especially given the low legal standard. Furthermore, repairs were delayed by the legal process, which often made the repair more expensive to resolve.
 - e. The Panel welcomed the progress that had been made overall on the issue of legal disrepair. The Panel advocated that the Council should be doing all it could to clear the backlog and to pre-empt cases from going to court in the first place given the costs involved, rather than challenging claims and effectively seeking to prevent people from claiming their rightful compensation. The Panel commented that the Council's expectation should be that there are zero cases of legal disrepair.
 - f. The Chair requested that in future, graphs in reports show the figures on the axes rather than just the trend. **(Action: Officers to note).**

RESOLVED

Noted.

296. NEIGHBOURHOOD MOVES SCHEME

The Panel received a report on the Neighbourhood Moves Scheme. The report set out the background to the Neighbourhood Moves Scheme (NMS) including its introduction and the results of the scheme on the Council's allocation and letting of homes. The report also set out the existing proposed changes as part of the Allocations Policy consultation that was authorised by Cabinet. The Consultation questions were appended to the report (Appendix 1). The report was introduced by Rachel Sharpe, Interim Director of Housing, as set out in the agenda pack at pages 43-51. Appendix 1 was included in the addendum report pack at pages 27-28. Maddie Watkins, AD for Housing Demand and Cherie Lee-Hemley, Neighbourhood Moves Scheme Manager were present for this agenda item. The Cabinet Member for Housing and Planning was also present. The following arose as part of the discussion of this report:

- a. The Panel sought clarification about whether the Council had any leverage over housing associations to make them deal with under-occupancy. Officers replied that, in general the Council did not have any powers with housing associations in this regard. Housing associations have a general duty to meet housing need and to cooperate with local councils. Housing associations have their own allocations policies and the authority does not have any control over that. Officers referred Members to paragraph 5.3 of the report which set out that one possible inclusion for a future Neighbourhood Moves scheme was to include housing association tenants that we nominated, as being eligible for the Neighbourhood Moves scheme.
- b. The Chair queried why the percentage of eligible residents who applied for NMS was quite low at 18% and what reason people gave for wanting to move. In response, officers advised that the most common reason was overcrowding, with under-occupiers next. Officers noted that there were other people who were adequately housed in terms of the number of bedrooms, but they had other problems such as disrepair or level access requirements. The Neighbourhood Moves Scheme Manager set out that she had been in the organisation since 2023 and that it was only now that the scheme was getting going, with the scheme being spread by word of mouth from residents who had used it. Officers set out that under-occupiers tended to be difficult to relocate due to modern developments having smaller gardens and lack of available parking.
- c. The Cabinet Member advised the Panel that there was a report going to Cabinet on 10th March on the Council's downsizing policy. The Cabinet Member commented that there was more that the organisation could do to incentivise under-occupiers to downsize. The Chair noted that this was something that should be looked at in a future scrutiny meeting.
- d. The Panel queried whether there was any information available around the cost of overcrowding to the Council. In response, officers advised that it was not possible to accurately determine the cost due to the multiple variables involved, including the number of non-dependant adults living at home and the extent to which this could be mitigated through things like employment support. Information was available from the housing register that set out the extent and scale of overcrowding, as well the reasons that people gave for applying to the NMS. Officers agreed to supply this information to the Panel. **(Action: Maddie Watkins).**
- e. The Chair clarified whether the report identified that around one-third of moves under the NMS were in situations that there was no net-gain to housing needs

- on the housing register. Officers confirmed that the figure was 36%, which meant that in 64% of cases there was a net-gain.
- f. The Panel queried what was being done to look at families who in four or five years' time might have a change in circumstance and may want to downsize. In response, the Cabinet Member advised that the organisation was making a start through various policies and procedures, such as the downsizing strategy, but that the organisation hadn't done this for a long time. The Cabinet Member commented that she thought that it would come down to being able to provide enough capacity to properly support people through the process, rather than money. The Corporate Director of Adults, Housing and Health set out that the Older Person's Housing Strategy was also being considered at the next Cabinet meeting. The report was due to go out to consultation on a 15 year strategy. It was stated that the Council needed to have a strategic package of appropriate housing for people as they go older.
 - g. The Panel raised concerns about the levels of severe overcrowding in the borough and suggested that tackling this issue should be a priority for the authority. In response, officers advised that in the proposed changes to the scheme, as set out in the report, there was an option to utilise the NMS to respond to overcrowding and under-occupying in a more specific way. It was noted that the NMS was part of the allocations policy, which is out to consultation in the summer. One of the options put forward in the report was to continue with the NMS, but limit it to instances of severe overcrowding and under-occupiers. Officers emphasised that there was a spectrum of ways that the NMS could be used to meet housing needs in the borough.
 - h. The Chair queried the presence of a catchment area of 250m, suggesting that there was an imbalance in the west to the east of the borough in terms of the number of Council homes. The Chair suggested that he would like to see a degree of flexibility in the catchment area to reflect the fact that most schemes are in the east of the borough. Similarly, the Chair suggested that only applying it to schemes of ten or more properties disproportionately impacted the west of the borough. In response, officers advised that they were happy to take this feedback on board as part of the consultation process.
 - i. The Panel commented that allowing another move under the NMS within five years seemed very generous. In response, officers clarified that there wasn't any limit in the scheme at the minute and that the proposal sought to introduce a time limit. Officers clarified that in general, a move under the scheme would not be considered at present if you had been living in your property for less than one year.

RESOLVED

- I. That the report was noted.
- II. That Cabinet should consider revising the future Neighbourhood Moves Scheme so that a portion of the properties available through the scheme are reserved for households outside of the designated area experiencing severe overcrowding. Priority for these homes would be given to families living in severe overcrowding, based on the length of time they have been affected.
- III. That Cabinet consider how the current Neighbourhood Moves Scheme may inadvertently deprioritise families in areas of the Borough where fewer properties are being built. Consideration should be given to an amendment to

the area of households within scope for a NMS property could be flexible to reflect the number of new builds or prospective builds in an area so that all residents can see the benefit of the Council's housebuilding programme.

- IV. That Cabinet should also consider introducing a minimum period since a household's last move before they are eligible to move again under the scheme, and that this period should exceed five years. The Panel recognises, however, that an exception should apply where a family is willing to downsize, given that the needs of families with teenage children can change significantly over time. The Panel further believes that priority within the scheme should be given to families who have experienced a change in circumstances, such as the onset of significant health issues, a disability, or children with SEND.

297. WORK PROGRAMME UPDATE

Noted.

298. NEW ITEMS OF URGENT BUSINESS

N/A

299. DATES OF FUTURE MEETINGS

None.

CHAIR: Councillor Adam Small

Signed by Chair

Date

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Report for: Overview and Scrutiny Committee – 26 October 2026

Item number: 11

Title: Appointment of non-voting co-opted Member to the Adults and Health Scrutiny Panel

Report authorised by: Fiona Alderman, Director of Legal and Governance

Lead Officer: Ayshe Simsek, Democratic Services and Scrutiny Manager

Ward(s) affected: All

Report for Key/ N/A

Non-Key Decision:

1. Describe the issue under consideration.

- 1.1 The report seeks formal approval of the appointment of Natasha Benn, Chair of the Haringey Joint Partnership Board, as a non – voting co-opted member, to the Adults and Health Scrutiny Panel for the 2026 – 2027 municipal year.
- 1.2 Natasha Benn is the current chair of the Haringey Joint Partnership Board and Trustee of Disability Action Haringey, and Director of ROARing Voices and Rebels United.
- 1.3 The Haringey Joint Partnership Board (JPB) has been a key partner of Haringey Council since 2017 and works on ensuring that people living with dementia, older people, people with learning disabilities, severe and complex needs, autism or physical disabilities, and carers have a voice in shaping how health and social care services are designed and delivered.
- 1.4 In her role as Chair of the JPB, Natasha Benn has introduced new ways of working, code of conduct, and has built strong relationships with Chairs of the six further Adults services related reference Groups. Natasha has a good record for establishing strong working relationships across Adult Social Care and the wider Council, as well as the wider voluntary and community sector and with residents.
- 1.5 The Joint Partnership Board is facilitated by the Bridge Renewal Trust. The Board and its members continue to work in coproduction with the Council and NHS partners, championing the voices of people with lived experience to achieve significant improvements in local services.
- 1.6 This appointment has been strongly endorsed by the Chief Executive of the Bridge Renewal Trust and the Director for Adult Social Care.

2. Cabinet Member Introduction

N/A

3. Recommendations

- 3.1 That Natasha Benn be appointed to the Adults and Health Scrutiny Panel as a non-voting co-opted member for the municipal year 2026/2027.

4. Reasons for decision

- 4.1 The proposed appointment supports the purpose of the Council's Protocol for Non-Voting Co-opted Members by bringing additional external challenge, lived experience, specialist knowledge and community insight into the work of Adults and Health Scrutiny Panel.
- 4.2 The proposed appointee has extensive experience of representing and advocating for residents in the community. Through her various roles, she has established strong links with residents, community organisations, the council and health partners.

5. Alternative options considered

- 5.1 The committee can decide not to appoint another non-voting co optee to the panel. This option was considered and rejected because the Panel has identified a need for additional experience to support the delivery of its work programme for 2026/2027. The proposed appointee is well placed to provide the expertise to support the effectiveness of the Panel's scrutiny work.

6. Background information

- 6.1 In relation to scrutiny, the Local Government Act 2000 made provision for the co-option of non-elected members to Overview and Scrutiny Committees in order to bring additional expertise and skills to scrutiny work and to increase public engagement with scrutiny.
- 6.2 In January 2021 the Standards Committee agreed a protocol on non – voting co-opted members which put in place the process for recruitment, completion of register of interest form and made clear, adherence to the Member Code of Conduct.
- 6.3 The Standards Committee considered and agreed an updated protocol on non-voting co-opted member appointments at their meeting in March 2025. This was in accordance with their responsibilities for maintaining high standards of conduct and considering amendments to the Constitution and recommending proposals to full Council for approval.
- 6.4 The updated and agreed protocol, attached at Appendix 1, responded to observations and comments made by the Constitution Working Group.
- 6.5 There was a need to update the protocol to ensure that it was as robust as possible and given that the last update was completed in 2021. The decision making for appointments of non – voting members was previously assigned, in

the Constitution, to the scrutiny panels. This was regarded as an anomaly given that Panels do not have decision making powers. This responsibility has been added to the terms of reference for Overview and Scrutiny Committee and updates to the Constitution agreed by Full Council on 24th March 2025.

6.6 The Panels can appoint up to 3 non-voting members and nominations can come forward from established community groups or be individuals that provide additional expertise and skills. At the first OSC meeting in June 2026, the panel appointed 2 non-voting co-optees, one to the Children Panel and one to the Adults & Health Panel.

6.7 The Protocol for Non-Voting Co-Opted Members provides that appointments should ordinarily be made at the start of the municipal year and considered by Overview and Scrutiny Committee on an annual basis. However, this appointment is being sought in October 2026, on an exceptional basis for the reasons explained below:

- The start of the municipal year followed a local election which resulted in a change in administration. The newly constituted Overview and Scrutiny committee, had not, by the date of the first meeting, fully developed its scrutiny work plan for the municipal year 2026/2027.
- A new Chair was appointed to the Adults and Health Panel in on the 22nd of June 2026. That chair subsequently stepped down, and a new chair was appointed on the 21st of July 2026.
- Subsequent development of the Adults and Health Panel's work programme in September/ October 2026, identified a clear need for additional expertise, insight and lived experience perspective in relation to the panel's planned scrutiny activity. It was therefore not possible earlier in the municipal year to determine whether an additional non-voting co-optee was required and, if so, the particular skills, experience and community links that would best support delivery of the agreed work programme.
- The proposed appointee brings significant skills and experience and strongly meets the non – voting co-optee criteria set out at paragraph 2.3 of the attached Protocol.
- The organisations the proposed co-optee represents meets the criteria of the protocol, set out at section 3.1. The proposed appointee is the chair of an established community group and already has a working relationship with the Council.

6.8 The application has been submitted by the appointee in accordance with the protocol and references provided. This has been considered against the protocol as well as the endorsements of senior officers.

7. Statutory Officers comments (Chief Finance Officer (including procurement), Director of Legal & Governance, Equalities)

Finance

7.1 There is no payments for non - voting co-opted members and no financial implications.

Legal

- 7.2 The Director of Corporate Governance has been consulted in the preparation of this report. Section 9FA Local Government Act 2000 provides that an Overview and Scrutiny committee of a local council may include persons who are not members of the Council. Part 4 Section G (3.1) of the Overview and Scrutiny Procedure Rules, as set out in the Council's Constitution, applies.
- 7.3 Whilst the protocol envisages that appointments will normally be determined at the start of the municipal year, the protocol does not prohibit the committee from considering an in-year appointment. In this case, the appointment is sought on an exceptional basis following the appointment of a new Panel Chair, the absence of a fully developed work programme at the start of the municipal year, and the subsequent identification of a specific need for the skills and experience offered by the proposed appointee. The proposed appointee meets the requirements of the protocol and has been assessed as capable of making a meaningful contribution to the work of the Adults & Health Scrutiny Panel. Having regard to the particular circumstances set out in this report, it is open to the Overview and Scrutiny Committee to approve this appointment.

Equality

- 7.4 The Council has a public sector equality duty under the Equalities Act (2010) to have due regard to:
- Tackle discrimination and victimisation of persons that share the characteristics protected under S4 of the Act. These include the characteristics of age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex (formerly gender) and sexual orientation.
 - Advance equality of opportunity between people who share those protected characteristics and people who do not.
 - Foster good relations between people who share those characteristics and people who do not.
- 7.5 The three parts of the duty apply to the following protected characteristics: age, disability, gender reassignment, pregnancy/maternity, race, religion/faith, sex and sexual orientation. Marriage and civil partnership status applies to the first part of the duty.
- 7.6 Although it is not enforced in legislation as a protected characteristic, Haringey Council treats socioeconomic status as a local protected characteristic.

8 Use of Appendices

Appendix 1 - Non – Voting Member Protocol.

Protocol for Non - Voting Co-opted Members – March 7, 2025

Introduction

- 1.1 The primary purpose of establishing a protocol for the co-option of non-statutory, non-voting Scrutiny members is as follows:
 - To set out how the appointment and role of non- voting Scrutiny Panel members is taken forward.
- 1.2 Each Scrutiny Panel is entitled to have up to three non-voting co-optees to assist Scrutiny with its work, who will be approved by the Overview and Scrutiny Committee on an annual basis. Non-voting co-optees are intended to bring an additional element of external challenge to the work of the Scrutiny Panels. By bringing a diverse spectrum of experience and adding a different perspective to many items, they are expected to add value to Scrutiny by performing the following roles:
 - To act as a non-party political voice for those who live and/or work in Haringey; and
 - To bring specialist knowledge and/or skills to the Overview and Scrutiny process and bring an element of external challenge by representing the public.
- 1.3 For the purposes of this protocol, the term 'Co-opted members/Co-optees' refers to Co-opted non-statutory, non-voting Scrutiny members. Sections 2.4, 3, 4 and 5 of this protocol could also be applicable to Standards Committee which is also able to appoint up to 6 non-voting co-opted members as set out in the Constitution at Article 9 - paragraph 9.02.

2. Non - Voting Co-opted members

- 2.1 Most members on Scrutiny Committees are elected members and voting co-opted members, although provision is available for Overview and Scrutiny to appoint up to three co-optees to each Scrutiny Panel. The decision making on appointment of non – voting co-opted members should take place at the start of the Municipal year.
- 2.2 Non-voting Co-opted members will be an integral part of Scrutiny Panels and are able to contribute to questioning of witnesses and analysis of evidence. Scrutiny Panel chairs are advised to invite individuals who have specific and detailed knowledge of a particular issue to act as expert witnesses or independent external advisers instead of being applicable to the appointment process at section 3.5 below, as this will provide them with greater scope to contribute to evidence received by panels.
- 2.3 It is expected that appointed non-voting co-optees will:
 - Attend formal meetings of the Panel, which are usually held in the evening.
 - Attend additional meetings and evidence gathering sessions such as site visits.
 - Prepare for meetings by reading the agenda papers and additional information to familiarise themselves with the issues being scrutinised.

- Prior to meetings, consider questions they may wish to put to Cabinet Members, officers, and external witnesses.
- Help the Panel to make practical suggestions for improvements to services.
- Contribute to the preparation of reviews and the formulation of recommendations.
- Contribute to the development of the annual Scrutiny work programme.
- Establish good relations with members, officers and other co-optees.
- Abide by the relevant sections of the Council's Constitution in terms of the rules and procedures for Overview and Scrutiny; and
- Keep abreast of key issues for the authority and bear these in mind when scrutinising services and making recommendations for improvement.
- Attend training sessions conducive to their Scrutiny role

2.4 Non-voting co-opted members should also note the following:

- Co-optees on Scrutiny Panels will have no voting rights.
 - Each co-opted member will be appointed for a period of one year by the Overview and Scrutiny Committee, at their first meeting of the Municipal year. Subject to there being no issues regarding their membership, this will be reviewed on an annual basis by the Overview and Scrutiny Committee.
 - Employees and existing Councillors of Haringey Council are excluded from applying to be Co-optees.
- Co-optees are expected to act in accordance with the Member Code of Conduct.

2.5 Scrutiny involves working with councillors and officers as a critical friend in an unbiased and collaborative manner maintaining the shared focus of the Scrutiny Work Programme and the Panel's terms of reference. The expectation is that all participants in the panel meetings approach the agenda and work items with an open mind and avoid being influenced by party political or personal motivations.

2.6 The Overview and Scrutiny will have the authority to review and amend the criteria set out at paragraphs 2.3 and 2.4 to meet the needs of the Scrutiny work plan and ensure the Committee meets its statutory role and responsibilities, which may impact on the eligibility of non – voting co – optees to sit on the Panels.

3. Appointment process

- 3.1 Primarily, Scrutiny will seek nominations from established community groups that have a working relationship with the Council for non-voting co-optee positions. Where the Panel identifies that a non-voting Co-opted member maybe beneficial to the work of the Panel and its work programme for the coming municipal year. The Chair of Scrutiny and Panel Chair, supported with advice from Scrutiny Officers, will identify the appropriate community organisation to invite nominations for this role. The community groups will be known through established contact with the Council.
- 3.2 To aid understanding of the requirements for this public facing role, community groups include constituted and un-constituted not-for-profit groups, community organisations and registered charities who provide support to local people in Haringey.

3.3 Alternatively, where a particular experience/ expertise is required to assist the Panel for the duration of the municipal year, consideration can also be given to advertising the position on Council's website and social media.

3.4 Community organisations will be sent:

- Information on the role of Overview and Scrutiny non -voting co-opted members.
- Protocol for co-opted non-voting members
- Information on the relevant Scrutiny Panel, the Scrutiny Work programme, and the skills and experience being sought to allow the community organisation to identify the appropriate individual to nominate.

Where the Panel is seeking particular experience not available through contact with community organisations and the role is advertised, an application form will be sent to interested applicants. This will include a number of questions that have been devised by the Chair of Overview and Scrutiny, the Panel Chair and Scrutiny Officers which will draw out the experience, community involvement and expertise needed for participation in this role.

Recruitment Process for Scrutiny Panel non – voting co-opted members

3.5 The Scrutiny Panel Chair, in consultation with the Overview and Scrutiny Chair, along with relevant Scrutiny officer will shortlist suitable candidates that have been considered from community groups or who offer particular expertise and experience. This will include an assessment against the Scrutiny Work Plan, their role in the community and the criteria at section 2.3 above. Applicants will also be asked to attend a short interview with the Chair of Overview and Scrutiny and Panel Chair with officers present. Prior to the interview, they will need to provide two references, including one from the community organisation that they are representing to evidence participation with the community group. The reference checks will be completed by the Human Resources Compliance Team prior to the appointment report being considered by the Overview and Scrutiny Committee.

3.6 Given that applicants will likely be living or working in the borough and in use of Council services, internal references may be sought and the stipulations listed below will apply, prior to appointment. This is to ensure that legal requirements and Member Code of Conduct can be adhered to.

Stipulations: applicants are to note that:

- Where they have been in contact with the Council and are subject to actions arising from the requirements of the Council's Unreasonable Behaviour Policy or are known to the Council as a Person of Concern, they will not be eligible to apply.
- Where they had contact with the Council services and are deemed vexatious, abusive, offensive, they will not be eligible to apply.
- Where they are involved in legal proceedings with the Council, they will not be eligible to apply for a position until completion of the proceeding

- Where the applicant has an ongoing dispute against the Council, they will not be eligible until resolution of the issue.
- 3.7 Further to the above requirements being met, there will be a discussion with the relevant Director of the service and Democratic Services Manager on the planned appointment to ensure there is no conflict of interest and that the due diligence has been completed on the appointment process as outlined above.

4. Term of office

- 4.1 According to the recruitment process at section 3.5, non-voting co-opted members will be appointed for the duration of the Municipal year and the Overview and Scrutiny Committee will annually review their membership according to consideration of their work plan.
- 4.2 Any non-voting co-opted members shall be appointed at the first Overview and Scrutiny Committee meeting of each Municipal year. A report shall be made to this meeting that specifies how they will add value to the work of the Panel and, in particular, the specialist knowledge and/or skills that the proposed non-voting co-optees will provide; and the basis on which they can represent the local community and articulate their concerns.
- 4.3 Co-optees may terminate their membership by giving one month's notice to the Democratic and Scrutiny Team Manager.
- 4.4 If during the municipal year, a non-voting co-opted member is deemed by the Chair of the Scrutiny Panel (with advice from the Overview and Scrutiny Chair) to not be carrying out their role in accordance with the criteria set out at 2.3, the Panel can recommend to the Overview and Scrutiny Committee that a decision report is taken forward to remove the non – voting member from the Panel membership. This is to maintain the integrity of the Scrutiny function of the Council. In making such a recommendation, consideration will be given to the extent to which the non-voting co-optee was unable or prevented from supporting the Panel's work.
- 4.5 A complaint about the procedure followed in 4.4 can be taken forward if required, which would be through the Council's Complaints Procedure and subsequently through the Local Government and Social Care Ombudsman process.

5. Code of Conduct

- 5.1 Non-voting co- opted members, are invited to sign the Council's code of conduct which sets out the standards of behaviour expected before the Overview and Scrutiny Committee that appoints them.

- 5.2 Non – voting co-optees must also sign a declaration of interest form identifying any interests which an individual may have which require recording. Advice will be provided on these requirements.

Induction, training and ongoing support

- 5.3 Non-voting co-optees will receive an individual induction prior to attending their first Scrutiny meeting.
- 5.4 The induction will involve meeting with the Chair of the Panel they are joining and the Scrutiny officer responsible for the Panel.
- 5.5 Non-voting co-optees are voluntary positions and there is no allowance provision for this role.

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Report for: Overview and Scrutiny Committee – 26th October 2026

Item number: 12

Title: Overview and Scrutiny Committee Work Programme

Report

authorised by: Ayshe Simsek, Democratic Services and Scrutiny Manager

Lead Officer: Dominic O'Brien, Principal Scrutiny Officer
Tel: 020 8489 5896, E-mail: dominic.obrien@haringey.gov.uk

Ward(s) affected: N/A

Report for Key/

Non-Key Decision: N/A

1. Describe the issue under consideration

- 1.1 This report provides an update on the work plan for 2026-27 and 2027-28 for the Overview & Scrutiny Committee.

2. Recommendations

- 2.1 To note the comments and feedback received from the Scrutiny Survey and the Scrutiny Café consultation event and give consideration to the priorities raised when further developing the work programme for the Committee and the four Scrutiny Panels; and
- 2.2 That the Committee give consideration to the agenda items and reports required for its meetings in 2026/27. The next meeting is scheduled to be held on 30th November 2026.
- 2.3 That the Committee give consideration to draft revisions to the OSC Protocol (document to follow).

3. Reasons for decision

- 3.1 The Overview and Scrutiny Committee is responsible for developing an overall work plan, including work for its standing Scrutiny Panels. In putting this together, the Committee will need to have regard to their capacity to deliver the programme and officers' capacity to support them in that task.

4. Background

- 4.1 The current draft iteration of the Committee's work plan for 2026-27 is provided as **APPENDIX A**.
- 4.2 The current Overview & Scrutiny Work Programme specifies that the meeting scheduled to be held on 30th November 2026 will include:
- Scrutiny of the Budget 2027/28 and Medium-Term Financial Strategy (MTFS)
- 4.3 The Committee should give consideration to the items for the next meeting and any amendments that it wishes to make to the Work Programme for the meetings scheduled in 2026/27.
- 4.4 Given the Council's challenging financial situation, the Work Programme includes in-year finance monitoring items on a quarterly basis which are scheduled to take place on:
- 21st July 2026 – Provisional Financial Outturn report (Q4)
 - 17th September 2026 – Q1
 - 10th December 2026 – Q2
 - 18th March 2027 – Q3
- 4.5 There are two meetings in the Work Programme specifically set aside to consider policy issues not directly related to finance. These are scheduled to take place on:
- 26th October 2026
 - 25th February 2027
- 4.6 The latest version of the Council's Forward Plan, which provides notice of key decisions expected to be made by the Council over the next 3 months is attached as **APPENDIX B**. This may assist Committee Members in determining if there are any upcoming issues that require further scrutiny.
- 4.7 Following the local elections, amendments to the Budget Scrutiny section of the Scrutiny Protocol are in the process of being drafted and will be submitted to the Committee for consideration. This report is to follow and will be provided as **APPENDIX C** when available.

5. Scrutiny Café and Scrutiny Survey

- 5.1 The Scrutiny Café event to inform the 2026-28 Work Programme was held on 24 September 2026 with local community and voluntary organisations at Alexandra House in Wood Green.
- 5.2 An online Scrutiny Survey was also developed and went live on 17th July and closed on 13th September, in the run-up to the Scrutiny Café event. The survey was promoted on the Council's website and Haringey People, as well as being disseminated through various partnership networks in the local community. At the time of compiling the results, the Scrutiny Survey received 216 responses. The issues that respondents thought should be prioritised for each of the scrutiny bodies is included in the feedback from the Scrutiny Café attached to this report. **(see APPENDICES D1 – D4)** The Committee are

invited to use the information received at the Scrutiny Café and the results of the Scrutiny Survey to help inform the work planning process for 2026-27 & 2027-28.

- 5.3 Participants at the Scrutiny Café were divided into four tables, each one orientated to a Scrutiny Panel, namely: Adults and Health; Children & Young People; Climate, Community Safety & Environment; Housing, Planning & Development. Attendees were invited to put forward their issues of concern, and the areas in which they thought Scrutiny should look at as part of its work programme for the next two years. Attendees were then asked to prioritise the issues that had been put forward and suggest a top three for their table.
- 5.4 A summary of the issues and priorities identified through the Scrutiny Café and Scrutiny Survey for each of the four Scrutiny Panels are provided as appendices to this report. These priorities should be carefully considered when the Overview & Scrutiny Committee and the Scrutiny Panels develop their respective Work Programmes.

6. Effective Scrutiny Work Programmes

- 6.1 An effective scrutiny work programme should reflect a balance of activities:
- Holding the Executive to account;
 - Policy review and development – reviews to assess the effectiveness of existing policies or to inform the development of new strategies;
 - Performance management – identifying under-performing services, investigating and making recommendations for improvement;
 - External scrutiny – scrutinising and holding to account partners and other local agencies providing key services to the public;
 - Public and community engagement – engaging and involving local communities in scrutiny activities and scrutinising those issues which are of concern to the local community.
- 6.2 Key features of an effective work programme:
- A member led process, short listing and prioritising topics – with support from officers – that;
 - reflects local needs and priorities – issues of community concern as well as Borough Plan and Medium Term Financial Strategy priorities
 - prioritises topics for scrutiny that have most impact or benefit
 - involves local stakeholders
 - is flexible enough to respond to new or urgent issues
- 6.3 Depending on the selected topic and planned outcomes, scrutiny work will be carried out in a variety of ways, using various formats. This will include a variety of one-off reports. In accordance with the scrutiny protocol, the OSC and Scrutiny Panels will draw from the following to inform their work:
- Performance Reports;
 - One off reports on matters of national or local interest or concern;

- Issues arising out of internal and external assessment (e.g. Ofsted, Care Quality Commission);
- Reports on strategies and policies under development or other issues on which the Cabinet or officers would like scrutiny views or support;
- Progress reports on implementing previous scrutiny recommendations accepted by the Cabinet or appropriate Executive body.

6.4 In addition, in-depth scrutiny work, including task and finish projects, are an important aspect of Overview and Scrutiny and provide opportunities to thoroughly investigate topics and to make improvements. Through the gathering and consideration of evidence from a wider range of sources, this type of work enables more robust and effective challenge as well as an increased likelihood of delivering positive outcomes. In depth reviews should also help engage the public and provide greater transparency and accountability.

6.5 It is nevertheless important that there is a balance between depth and breadth of work undertaken so that resources can be used to their greatest effect.

7. Contribution to strategic outcomes

7.1 The contribution of scrutiny to the corporate priorities will be considered routinely as part of the OSC's work.

8. Statutory Officers comments

Finance and Procurement

8.1 There are no financial implications arising from the recommendations set out in this report. Should any of the work undertaken by Overview and Scrutiny generate recommendations with financial implications these will be highlighted at that time.

Legal

8.2 There are no immediate legal implications arising from the report.

8.3 In accordance with the Council's Constitution, the approval of the future scrutiny work programme falls within the remit of the OSC.

8.4 Under Section 21 (6) of the Local Government Act 2000, an OSC has the power to appoint one or more sub-committees to discharge any of its functions. In accordance with the Constitution, the appointment of Scrutiny Panels (to assist the scrutiny function) falls within the remit of the OSC.

8.5 Scrutiny Panels are non-decision making bodies and the work programme and any subsequent reports and recommendations that each scrutiny panel produces must be approved by the Overview and Scrutiny Committee. Such reports can then be referred to Cabinet or Council under agreed protocols.

Equality

- 8.6 The Council has a public sector equality duty under the Equalities Act (2010) to have due regard to:
- Tackle discrimination and victimisation of persons that share the characteristics protected under S4 of the Act. These include the characteristics of age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex (formerly gender) and sexual orientation;
 - Advance equality of opportunity between people who share those protected characteristics and people who do not;
 - Foster good relations between people who share those characteristics and people who do not.
- 8.7 The Committee should ensure that it addresses these duties by considering them within its work plan and those of its panels, as well as individual pieces of work. This should include considering and clearly stating;
- How policy issues impact on different groups within the community, particularly those that share the nine protected characteristics;
 - Whether the impact on particular groups is fair and proportionate;
 - Whether there is equality of access to services and fair representation of all groups within Haringey;
 - Whether any positive opportunities to advance equality of opportunity and/or good relations between people, are being realised.
- 8.8 The Committee should ensure that equalities comments are based on evidence. Wherever possible this should include demographic and service level data and evidence of residents/service-users views gathered through consultation.

9. Use of Appendices

APPENDIX A – OSC Workplan 2026-27

APPENDIX B – Statutory Forward Plan (Version 5)

APPENDIX C – Updated OSC Protocol (To follow)

APPENDIX D1 – Scrutiny Café Outcomes – Adults & Health

APPENDIX D2 – Scrutiny Café Outcomes – Culture, Community Safety & Environment

APPENDIX D3 – Scrutiny Café Outcomes – Children & Young People

APPENDIX D4 – Scrutiny Café Outcomes – Housing, Planning & Development

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Overview and Scrutiny Committee

Draft Work Plan 2026-27

Date	Agenda Items	Lead Officer/Witnesses
22 Jun 2026	Terms of Reference & Panel Portfolios	Principal Scrutiny Officers
	Overview and Scrutiny Work Plan	Principal Scrutiny Officers
21 Jul 2026	2025/26 Provisional Financial Outturn report (Q4)	Cabinet Member for Finance & Corporate Services, Director of Finance
	Performance update	Leader and Chief Executive
17 Sep 2026	Finance update – Q1	Cabinet Member for Finance & Corporate Services, Director of Finance
	Cabinet Member Questions - Leader of the Council	Leader and Chief Executive
26 Oct 2026	Procurement and Contracts	Cabinet Member for Finance & Corporate Services, Director of Finance

	Group-based sexual exploitation of children	Corporate Director of Children's Services Metropolitan Police
30 Nov 2026	Budget Scrutiny	Cabinet Members and Officers
10 Dec 2026	Finance update – Q2	Cabinet Member for Finance & Corporate Services Corporate Director of Finance
18 Jan 2027 (Budget)	Budget Scrutiny - Panel feedback and recommendations. To consider panel's draft recommendations and agree input into Cabinet's final budget proposal discussions	Cabinet Members and Officers
	Treasury Management Strategy Statement	Corporate Director of Finance
25 Feb 2027	TBC	
18 Mar 2027	Finance and Performance update – Q3	Cabinet Member for Finance & Corporate Services Corporate Director of Finance

PUBLICATION OF THE INTENTION TO MAKE A KEY DECISION¹

Notice of Key Decisions being made by your Council over the next 3 months

AND

NOTICE OF A PRIVATE MEETING OF A DECISION MAKING BODY²

Occasions over the next 3 months when the public may be excluded from meetings due to the likelihood that if members of the public were present during an item of business confidential or exempt information would be disclosed to them

¹ In accordance with Regulation 9(2) of the Local Authorities (Executive Arrangements) (Meetings and Access to Information) (England) Regulations 2012

² In accordance with Regulation 5(2) of the Local Authorities (Executive Arrangements) (Meetings and Access to Information) (England) Regulations 2012.

Publicity in connection with Key Decisions.

Where the Leader of the Council, the Cabinet, an individual Cabinet Member or a Cabinet Committee intend to make a key decision, the Council is required to give a minimum of 28 clear days public notice. This notice exceeds the statutory minimum by giving notice of key decisions which are intended to be taken over the next 3 months. New notices for the ensuing 3 month periods will be given at monthly intervals.

A Key Decision is defined in legislation as an executive decision, which is likely:

- to result in the local authority incurring expenditure which is, or the making of savings which are, significant having regard to the local authority's budget for the service or function to which the decision relates; or
- to be significant in terms of its effects on communities living or working in an area comprising two or more wards or electoral divisions in the area of the local authority.

The Cabinet

In Haringey, the Cabinet is made up of ten councillors including the Leader and is responsible for taking most of the Council's Key Decisions. Like government ministers in the cabinet, each councillor is in charge of a specific portfolio. The Cabinet currently comprises the following portfolio holders –

Leader of the Council (Chair) – Cllr Mark Blake
 Cabinet Member for Housing – Cllr Tammy Hymas
 Cabinet Member for Climate Action and Transport, – Cllr Gio Iozzi
 Cabinet Member for Children and Schools – Cllr Georgia Twigg
 Cabinet Member for Culture and Leisure – Cllr Erin Wolson
 Cabinet Member for Placemaking and Local Economy – Cllr Dixie-Anne Joseph
 Cabinet Member for Communities – Cllr Ata Berk Aksit

Cabinet Member for Finance and Corporate– Cllr Johann Beckford
Cabinet Member for Health, Social Care and Wellbeing– Cllr Tehseen Khan and Hannah Ward (Role-Share)
Cabinet Member for Resident Services and Tackling Inequality– Cllr Jo Kuper

- The Cabinet meets monthly to make key decisions as set out in this notice.
- The Cabinet makes decisions on how Council services are delivered.
- The Cabinet meets in public except when considering exempt or confidential information.

Procedures prior to private meetings

A decision making body may only hold a meeting in private if a minimum of 28 clear days public notice has been given.

This notice is available for inspection at Alexandra House, 10 Station Road, Wood Green, N22 7TR and on the Council's website. This notice exceeds the statutory minimum period by giving notice of the occasions over the next 3 months when currently it is anticipated that the public and press may be excluded from all or part of a meeting due to the likelihood that if members of the public were present during an item of business confidential or exempt information would be disclosed to them.

A statement of reasons for the meeting to be held in private is given in each case with reference to the definitions of confidential and exempt information below. A further notice will be published at least 5 clear days before a private meeting and available for inspection at Alexandra House and on the Council's website.

A 'private meeting' means a meeting or part of a meeting of a decision making body which is open to the public except to the extent that the public are excluded due to the confidential or exempt business to be transacted.

'Confidential information' means information provided to the Council by a Government Department on terms (however expressed) which forbid the disclosure of the information to the public or information the disclosure of which to the public is prohibited by or under any enactment or by the order of a court.

'Exempt information' comprises the descriptions of information specified in Paragraphs 1-7 of Part 1 of Schedule 12A to the Local Government Act 1972 as follows:

1. Information relating to any individual.
2. Information which is likely to reveal the identity of an individual.
3. Information relating to the financial or business affairs of any particular person (including the authority holding that information)
4. Information relating to any consultations or negotiations or contemplated consultations or negotiations in connection with any labour relations matter arising between the authority or a Minister of the Crown and employees of, or holders under, the authority.
5. Information in respect of which a claim to legal professional privilege could be maintained in legal proceedings.
6. Information which reveals that the authority proposes – (a) to give under any enactment a notice under or by virtue of which requirements are imposed on a person; or (b) to make an order or direction under any enactment.
7. Information relating to any action taken or to be taken in connection with the prevention, investigation or prosecution of crime.

Information falling within the above categories is exempt information if and so long as in all the circumstances of the case, the public interest in maintaining the exemption outweighs the public interest in disclosing the information.

If you wish to make any representations as to why the proposed private meeting should be held in public please write to contact Ayshe Simsek, Democratic Services and Scrutiny Manager : ayshe.simsek@haringey.gov.uk or Richard Plummer, Committees Manager, richard.plummer@haringey.gov.uk or post to George Meehan House, 294 High Road, Wood Green, London, N22 8JZ.

Date of Decision or period within which the decision is to be made	Matter in respect of which the decision is to be made	Short Description	Key or Non-Key Decision	Decision Maker	Cabinet Member and Lead Officer	List of Documents to be submitted to decision maker	Public or Private Meeting
Between 07-Oct-2024 and 31-Dec-2026	Outcome of the public engagement on bus priority proposals and creation of a Red Route along A504 West Green Road	This report seeks approval on the outcome of the public engagement on the proposed introduction of bus priority measures and Red Route controls. The proposals include removal or parking at pinch points along the road and creating of a Red Route for the corridor which allows enforcement by cameras. These measures will result in more room being available for buses to pass and help reduce congestion on this busy corridor.	KEY	Cabinet Member Signing	Cabinet Member for Climate Action and Transport Corporate Director of Environment and Resident Experience	Report of the Corporate Director of Environment and Resident Experience	Part exempt Paragraph 3, 5 Information relating to the financial or business affairs of any particular person (including the authority holding that information). Information in respect of which a claim to legal professional privilege could be maintained in legal proceedings.
Between 04-Dec-2025 and 31-Dec-2026	School Streets Phase 7 (Stage A)	Following Stage A (informal) consultation on 8 proposed School Streets (Crowland & Gladesmore, Muswell Hill, Highgate Wood, Hornsey School for Girls, Norfolk House, Muswell Catholic, Tetherdown and Eden & Fortismere), consider feedback and decide whether to progress to Stage B (statutory) consultation.	KEY	Cabinet Member Signing	Cabinet Member for Climate Action and Transport Corporate Director of Environment and Resident Experience	Report of the Corporate Director of Environment and Resident Experience	Public

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Between 01-Feb-2026 and 31-Jan-2027	Coleridge Primary School - Condition Works - Award of Construction Works Contract.	The roof covering on the west site (Juniors) is end of life with visible sign of water ingress. Following stage one permission to go out to tender in November 2025, this report seeks stage two approval to award a construction works contract.	KEY	Cabinet Member Signing	Cabinet Member for Children and Schools Corporate Director of Children's Services (Statutory DCS)	Report of the Corporate Director of Children's Services (Statutory DCS)	Part exempt Paragraph 3 Information relating to the financial or business affairs of any particular person (including the authority holding that information).
Between 07-May-2026 and 31-Dec-2026	Selby Urban Village - award of contract for Artificial Grass Pitch build contractor	Approval to award the contract for the construction of an artificial grass pitch at Selby Urban Village, following Cabinet approval on 20 July to proceed to tender. The scheme will provide improved sports facilities and support increased community use of the site.	KEY	Cabinet Member Signing	Cabinet Member for Placemaking and Local Economy Corporate Director of Culture, Strategy and Communities	Report of the Corporate Director of Culture, Strategy and Communities	Part exempt Paragraph 3 Information relating to the financial or business affairs of any particular person (including the authority holding that information).
Between 01-Jun-2026 and 31-Jan-2027	Crowland Primary School - Condition Works - Award of Construction Works Contract.	Key elements of the building fabric requires improvement. Following stage one permission to go out to tender, this seeks stage two approval to award a construction works contract.	KEY	Cabinet Member Signing	Cabinet Member for Children and Schools Corporate Director of Children's Services (Statutory DCS)	Report of the Corporate Director of Children's Services (Statutory DCS)	Part exempt Paragraph 3 Information relating to the financial or business affairs of any particular person (including the authority holding that information).

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Between 01-Jul-2026 and 31-Jan-2027	Earlsmead Primary School - Condition Works - Award of Construction Works Contract.	Key elements of the building fabric requires improvement. Following stage one permission to go out to tender, this report seeks stage two approval to award a construction works contract.	KEY	Cabinet Member Signing	Cabinet Member for Children and Schools Corporate Director of Children's Services (Statutory DCS)	Report of the Corporate Director of Children's Services (Statutory DCS)	Part exempt Paragraph 3 Information relating to the financial or business affairs of any particular person (including the authority holding that information).
Between 01-Jul-2026 and 31-Jan-2027	Mulberry Primary School - Condition Works - Award of Construction Works Contract.	Key elements of the building fabric requires improvement. Following stage one permission to go out to tender, this report seeks stage two approval to award a construction works contract.	KEY	Cabinet Member Signing	Cabinet Member for Children and Schools Corporate Director of Children's Services (Statutory DCS)	Report of the Corporate Director of Children's Services (Statutory DCS)	Part exempt Paragraph 3 Information relating to the financial or business affairs of any particular person (including the authority holding that information).
Between 07-Aug-2026 and 31-Dec-2026	Cabinet Correction Report: Administrative amendment to Merchant Acquirer Re-Procurement report.	To approve remediation of an administrative error in respect of the Merchant Acquirer Re-Procurement report.	NON-KEY	Cabinet Member Signing	Cabinet Member for Finance and Corporate Services Corporate Director of Finance and Resources (S151 Officer)	Report of the Corporate Director of Finance and Resources (S151 Officer)	Part exempt Paragraph 3 Information relating to the financial or business affairs of any particular person (including the authority holding that information).

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Between 07-Aug-2026 and 31-Dec-2026	Cabinet paper correction - Crawley Road	To update the previously agreed Cabinet Paper with correct developer name.	NON-KEY	Cabinet Member Signing	Cabinet Member for Housing Corporate Director of Finance and Resources (S151 Officer)	Report of the Corporate Director of Finance and Resources (S151 Officer)	Part exempt Paragraph 3 Information relating to the financial or business affairs of any particular person (including the authority holding that information).
Between 05-Sep-2026 and 31-Dec-2026	Decision to Approve Funding from Arts Council England to Haringey Music Service for the North London Music Hub.	This report seeks authority to approve receipt of grant funding for Haringey Music Service from Arts Council England to the value of £1,702,986.00	KEY	Cabinet Member Signing	Cabinet Member for Children and Schools Corporate Director of Children's Services (Statutory DCS)	Report of the Corporate Director of Children's Services (Statutory DCS)	Part exempt Paragraph 3 Information relating to the financial or business affairs of any particular person (including the authority holding that information).
Between 01-Oct-2026 and 31-Dec-2026	A105 High Road Wood Green Red Route	This report seeks approval on the outcome of the statutory consultation on the proposed introduction of Red Route controls along A105 High Road between Turnpike Lane and Bounds Green Road N22. The recommendations are to deliver the red route which will be enforced by cameras.	KEY	Cabinet Member Signing	Cabinet Member for Climate Action and Transport Corporate Director of Environment and Resident Experience	Report of the Corporate Director of Environment and Resident Experience	Part exempt Paragraph 3 Information relating to the financial or business affairs of any particular person (including the authority holding that information).

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Between 01-Oct-2026 and 31-Dec-2026	Approval of Additional Expenditure and Final Payment to Accora Limited	This report requests approval of expenditure above the previously approved value of £499,999, and approval to settle the final outstanding liability to Accora Limited, which relates to the emergency provision of short-term community equipment services (following the collapse of the national provider, NRS).	KEY	Cabinet Member Signing	Cabinet Member for Health, Social Care and Wellbeing Corporate Director of Adults, Housing and Health	Report of the Corporate Director of Adults, Housing and Health	Part exempt Paragraph 3 Information relating to the financial or business affairs of any particular person (including the authority holding that information).
Between 01-Oct-2026 and 31-Dec-2026	Hearing Impairment Outreach Services Contract	To seek approval to enter into a contract with London Borough of Enfield to provide hearing impairment outreach service to children and young people with Special Educational Needs who are attending the school in Enfield	KEY	Cabinet Member Signing	Cabinet Member for Children and Schools Corporate Director of Children's Services (Statutory DCS)	Report of the Corporate Director of Children's Services (Statutory DCS)	Part exempt Paragraph 3 Information relating to the financial or business affairs of any particular person (including the authority holding that information).
Between 01-Oct-2026 and 31-Dec-2026	Land Appropriation - Tiverton Estate	17 new Council homes at Tiverton Estate – recommendation to appropriate land following public consultation	KEY	Cabinet Member Signing	Cabinet Member for Housing Corporate Director of Finance and Resources (S151 Officer)	Report of the Corporate Director of Finance and Resources (S151 Officer)	Part exempt Paragraph 3 Information relating to the financial or business affairs of any particular person (including the authority holding that information).

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Between 01-Oct-2026 and 31-Dec-2026	Tender of Construction Contract	Permission to release a competitive tendering opportunity for a construction contract	KEY	Cabinet Member Signing	Cabinet Member for Housing Corporate Director of Finance and Resources (S151 Officer)	Report of the Corporate Director of Finance and Resources (S151 Officer)	Part exempt Paragraph 3, 5 Information relating to the financial or business affairs of any particular person (including the authority holding that information). Information in respect of which a claim to legal professional privilege could be maintained in legal proceedings.
20-Oct-2026	Acceptance of Local Authority Housing Fund (LAHF) Grant Funding.	To seek approval to accept grant funding from the Ministry of Housing, Communities and Local Government through Rounds 3 and 4 of the Local Authority Housing Fund, to support the acquisition of homes in Haringey.	KEY	Cabinet	Cabinet Member for Housing Corporate Director of Finance and Resources (S151 Officer)	Report of the Corporate Director of Finance and Resources (S151 Officer)	Part exempt Paragraph 3 Information relating to the financial or business affairs of any particular person (including the authority holding that information).

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20-Oct-2026	Annual Feedback and Resolutions Report	This report provides an overview of the feedback received by the Council during 2025/26. It presents complaint handling performance and Ombudsman outcomes, identifies key themes and learning from complaints, compliments and Members' Enquiries, and outlines how resident feedback has informed service improvements and helped shape Council services.	KEY	Cabinet	Cabinet Member for Resident Services and Tackling Inequality Corporate Director of Culture, Strategy and Communities	Report of the Corporate Director of Culture, Strategy and Communities	Public
20-Oct-2026	Better Bus Partnership TfL Funding Programme	Haringey Council has secured £10m funding from Transport for London as part of their Better Bus Partnership programme. This report seeks approval to accept the funding and lays out the approach to programme delivery.	KEY	Cabinet	Cabinet Member for Climate Action and Transport Corporate Director of Environment and Resident Experience	Report of the Corporate Director of Environment and Resident Experience	Public

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20-Oct-2026	Direct Award and of Residential and Nursing Care Block Contracts with Ourris	Approval is sought to directly award and renew existing block contract arrangements with Ourris for residential and nursing care provision for 8 years with and option to terminate the contract at 4 years. Ourris provides a unique culturally specific service, particularly supporting Greek, Cypriot and Turkish communities, with no comparable alternative identified within the market. The proposal will ensure continuity of care, maintain service stability, and support ongoing demand for residential and nursing placements.	KEY	Cabinet	Cabinet Member for Health, Social Care and Wellbeing Corporate Director of Adults, Housing and Health	Report of the Corporate Director of Adults, Housing and Health	Part exempt Paragraph 3 Information relating to the financial or business affairs of any particular person (including the authority holding that information).

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20-Oct-2026	Procurement of Parking Enforcement Agency services via the YPO Framework	This report (pursuant to Contract Standing Order CSO 2.01(b), seeks: Cabinet approval to enter into a procurement and subsequently contract for two years (no option to extend further) for the execution of Warrants of Control prepared by the Council in relation to parking and traffic Penalty Charge Notices (PCNs).	KEY	Cabinet	Cabinet Member for Climate Action and Transport Corporate Director of Environment and Resident Experience	Report of the Corporate Director of Environment and Resident Experience	Part exempt Paragraph 3 Information relating to the financial or business affairs of any particular person (including the authority holding that information).
20-Oct-2026	Procurement of the Out of Hours (OOH) Emergency Contact Handling Service	To seek approval to commence a procurement exercise for the provision of the Council's Out of Hours Emergency Contact Handling Service from April 2027 and approve the associated procurement strategy and delegated authority to award the contract.	KEY	Cabinet	Cabinet Member for Resident Services and Tackling Inequality Corporate Director of Environment and Resident Experience	Report of the Corporate Director of Environment and Resident Experience	Public

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20-Oct-2026	Selby Urban Village - award of contracts for heat supply arrangements	Approval to award the contracts for the supply of heat to residential and commercial premises at the Selby Urban Village, from a third party heat supplier	KEY	Cabinet	Cabinet Member for Placemaking & Local Economy Corporate Director of Culture, Strategy and Communities	Report of the Corporate Director of Culture, Strategy and Communities	Part exempt Paragraph 3 Information relating to the financial or business affairs of any particular person (including the authority holding that information).
Between 09-Nov-2026 and 31-Jan-2027	Approval to award Housing-Related Support contracts - Single Adults Complex Needs Pathway	Request approval to award contracts for Housing-Related Support Accommodation - Single Adults Complex Needs Pathway, providing intensive support for clients with high, complex, and multiple needs.	KEY	Cabinet Member Signing	Cabinet Member for Housing Corporate Director of Adults, Housing and Health	Report of the Corporate Director of Adults, Housing and Health	Part exempt Paragraph 3 Information relating to the financial or business affairs of any particular person (including the authority holding that information).
Between 09-Nov-2026 and 31-Jan-2027	Approval to contract variation for BWF Tangmere site to install Air Source Heat Pumps.	Variation of >£500k to the contract value approved by Cabinet in September 2025. The variation is to install Air Source Heat Pumps and is contained within the Contract contingency which is contained within the approved total scheme cost. Approval is needed to issue a variation under the JCT Contract by the Employer's Agent.	KEY	Cabinet Member Signing	Cabinet Member for Housing Corporate Director of Finance and Resources (S151 Officer)	Report of the Corporate Director of Finance and Resources (S151 Officer)	Part exempt Paragraph 3 Information relating to the financial or business affairs of any particular person (including the authority holding that information).

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Between 09-Nov-2026 and 31-Jan-2027	Award of Contract for the Construction of an Artificial Grass Pitch and associated works	Approval to award the contract for the construction of an artificial grass pitch at Selby Urban Village, following Cabinet approval on 20 July to proceed to tender. The scheme will provide improved sports facilities and support increased community use of the site.	KEY	Cabinet Member Signing	Cabinet Member for Placemaking and Local Economy Corporate Director of Culture, Strategy and Communities	Report of the Corporate Director of Culture, Strategy and Communities	Part exempt Paragraph 3 Information relating to the financial or business affairs of any particular person (including the authority holding that information).
Between 09-Nov-2026 and 31-Jan-2027	Civic Centre - Variation to Quantity Surveyor Appointment	This report seeks to vary the appointment of the project Quantity Surveyor to provide additional services. The decision realigns the appointment with the current delivery plan and ensures the Civic Centre project has adequate resources for the remaining stages of the project.	KEY	Cabinet Member Signing	Cabinet Member for Finance and Corporate Services Corporate Director of Culture, Strategy and Communities	Report of the Corporate Director of Culture, Strategy and Communities	Part exempt Paragraph 3 Information relating to the financial or business affairs of any particular person (including the authority holding that information).

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Between 09-Nov-2026 and 31-Jan-2027	Correction of a Company Name for award of Northolt and Stapleford North Demolition contract.	Correction to company name in Cabinet paper to match Building contract to enable contract award and start on site.	NON-KEY	Cabinet Member Signing	Cabinet Member for Housing Corporate Director of Finance and Resources (S151 Officer)	Report of the Corporate Director of Finance and Resources (S151 Officer)	Part exempt Paragraph 3 Information relating to the financial or business affairs of any particular person (including the authority holding that information).
10-Nov-2026	Admission to Schools – Proposed Admission Arrangements for 2028/29	To agree the proposed arrangements for admission to community nursery classes, primary, junior and secondary schools, and to St Aidan's Voluntary Controlled School, as well as for sixth form admission for the year 2028/29, including proposals to reduce the published admission number (PAN) for selected primary and secondary schools, can proceed to consultation	KEY	Cabinet	Cabinet Member for Children and Schools Corporate Director of Children's Services (Statutory DCS)	Report of the Corporate Director of Children's Services (Statutory DCS)	Public

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10-Nov-2026	Approval to extend current Highways and Street Lighting Contracts and approval of the procurement strategy for a future combined Highways and Street Lighting Contract	The current highways and street lighting term contracts both expire on 30th June 27. The proposal is to extend these contracts and to procure a new joint Highways and Streetlighting contract to commence on the expiry of the extensions.	KEY	Cabinet	Cabinet Member for Climate Action and Transport Corporate Director of Environment and Resident Experience	Report of the Corporate Director of Environment and Resident Experience	Part exempt Paragraph 3 Information relating to the financial or business affairs of any particular person (including the authority holding that information).
10-Nov-2026	Asbestos Remediation Works, 4 Year Contract	The report is a permission to go to tender for the procurement of an asbestos remediation contractor for a 4 year contract.	KEY	Cabinet	Cabinet Member for Housing Corporate Director of Adults, Housing and Health	Report of the Corporate Director of Adults, Housing and Health	Part exempt Paragraph 3 Information relating to the financial or business affairs of any particular person (including the authority holding that information).
10-Nov-2026	Bruce Castle Museum Phase 2 - Permission to initiate tender action for a Construction Works Contract.	Approval to go out to tender for a construction works contractor to deliver urgent condition works at Bruce Castle Museum.	KEY	Cabinet	Cabinet Member for Culture and Leisure Corporate Director of Culture, Strategy and Communities	Report of the Corporate Director of Culture, Strategy and Communities	Part exempt Paragraph 3 Information relating to the financial or business affairs of any particular person (including the authority holding that information).

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10-Nov-2026	Extension of the Marston (Holdings) Limited Nuisance Vehicle Contract	This report is seeking the extension of the NSL (Marston Holdings) Nuisance Vehicle Contract for the provision of services relating to the handling of nuisance vehicles, including removal, storage, and disposal of abandoned and obstructively parked vehicles. The service ensures the Council can respond to reports, maintain the highway network, and manage environmental and safety risks. The proposed extension will maintain continuity of statutory service while enabling alignment with future procurement and service review requirements.	KEY	Cabinet	Cabinet Member for Climate Action and Transport Corporate Director of Environment and Resident Experience	Report of the Corporate Director of Environment and Resident Experience	Public
10-Nov-2026	Extension of the Tyco CCTV Maintenance Contract & the Tyco Cameras, Equipment and Infrastructure Contract	To seek Cabinet approval for extensions to the Tyco CCTV Maintenance Contract and the Tyco CCTV Cameras, Equipment and Infrastructure Contract, to align contract expiry dates and support the future procurement of an integrated CCTV service.	KEY	Cabinet	Cabinet Member for Climate Action and Transport Corporate Director of Environment and Resident Experience	Report of the Corporate Director of Environment and Resident Experience	Part exempt Paragraph 3 Information relating to the financial or business affairs of any particular person (including the authority holding that information).

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10-Nov-2026	Corporate Delivery Plan 2026-2028	The Corporate Delivery Plan is the council's roadmap for delivering its priorities over the next two years, setting out the key commitments that will improve outcomes for residents, communities and places	KEY	Cabinet	Leader of the Council Corporate Director of Culture, Strategy and Communities	Report of the Corporate Director of Culture, Strategy and Communities	Public
10-Nov-2026	Decision to consult on a strategy to reduce poverty in Haringey	This paper will seek permission from Cabinet to complete a 6 week consultation exercise on the draft Anti poverty Strategy	KEY	Cabinet	Cabinet Member for Resident Services and Tackling Inequality Corporate Director of Environment and Resident Experience	Report of the Corporate Director of Environment and Resident Experience	Public
10-Nov-2026	Draft 2027-28 Budget and 2027-2032 Medium Term Financial Strategy Report	The report sets out details of the draft revenue and capital proposals for balancing the Budget and Capital Programme for 2027-28. The report will also include an overview of the longer term financial position to 2031-32, including budget pressures, proposed budget reductions and increased income opportunities that will be launched for consultation and engagement, including with Scrutiny Committees.	KEY	Cabinet	Cabinet Member for Finance and Corporate Services Corporate Director of Finance and Resources (S151 Officer)	Report of the Corporate Director of Finance and Resources (S151 Officer)	Public

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10-Nov-2026	Grant Acceptance - Housing Demand	To approve the acceptance of grant funding from the Ministry of Housing, Communities and Local Government, the Greater London Authority and other relevant funding bodies to support the Council's response to homelessness and rough sleeping, including the delivery of prevention activities, support services and initiatives funded through the Homelessness, Rough Sleeping and Domestic Abuse Grant.	KEY	Cabinet	Cabinet Member for Housing Corporate Director of Adults, Housing and Health	Report of the Corporate Director of Adults, Housing and Health	Public
10-Nov-2026	Gypsy and Traveller Pitch Allocation - a draft policy for consultation	This report seeks approval to consult on a draft policy for the allocation of council pitches for gypsy and traveller accommodation	KEY	Cabinet	Cabinet Member for Housing Corporate Director of Adults, Housing and Health	Report of the Corporate Director of Adults, Housing and Health	Public

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10-Nov-2026	Regulation 19 consultation on Proposed Submission version of Haringey Local Plan 2027-2042 and submission to Secretary of State	This report seeks Cabinet approval to: - recommend to Full Council that the Council's Proposed Submission Haringey Local Plan ("the Regulation 19 Plan") is published for consultation under Regulation 19; and - recommend to Full Council that subsequent to consultation the plan and associated documents be submitted to the Secretary of State for the Ministry of Housing, Communities and Local Government (MHCLG) for independent public examination	KEY	Cabinet	Cabinet Member for Housing Corporate Director of Environment and Resident Experience	Report of the Corporate Director of Environment and Resident Experience	Public
10-Nov-2026	Substance Misuse Services for Children and Young People	The council is responsible for the commissioning of effective substance misuse prevention and treatment services for young people. We are seeking two decisions; 1) Extension of the current contract and 2) Permission to go to re-procurement.	KEY	Cabinet	Cabinet Member for Health, Social Care and Wellbeing Corporate Director of Adults, Housing and Health	Report of the Corporate Director of Adults, Housing and Health	Public

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08-Dec-2026	2026/27 Finance Update Report Quarter 2	This report will provide an update on the Quarter 2 budget monitoring and Council's financial position. It will seek approval for any changes to the Council's revenue or capital budgets required to respond to the changing financial scenario and the delivery of the MTFS.	KEY	Cabinet	Cabinet Member for Finance and Corporate Services Corporate Director of Finance and Resources (S151 Officer)	Report of the Corporate Director of Finance and Resources (S151 Officer)	Public
08-Dec-2026	Property Disposals Programme 2026-29	To seek approval of the Property Disposal Programme for the financial years 2026/27, 2027/28 and 2028/29, and to delegate authority to implement the programme. The programme supports the strategic management and rationalisation of LBH's property portfolio and sets out the planned disposals required to deliver the capital receipts assumed within LBH's Budget and Capital Strategy.	KEY	Cabinet	Cabinet Member for Communities Corporate Director of Finance and Resources (S151 Officer)	Report of the Corporate Director of Finance and Resources (S151 Officer)	Part exempt Paragraph 3 Information relating to the financial or business affairs of any particular person (including the authority holding that information).

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08-Dec-2026	Fleet Vehicle Hire - Extension and Variation to Contract	Request for approval to extend the current fleet vehicle hire contract by 12 months and vary the contract to include additional vehicles, consolidating fleet vehicle hire under a single contract.	KEY	Cabinet	Cabinet Member for Housing Corporate Director of Adults, Housing and Health	Report of the Corporate Director of Adults, Housing and Health	Part exempt Paragraph 3 Information relating to the financial or business affairs of any particular person (including the authority holding that information).
08-Dec-2026	Award of contracts for integrated adult substance misuse treatment and recovery services	The council is responsible for the commissioning of effective adult substance misuse treatment and recovery services: the council is seeking permission to award three contracts: lot 1 alcohol service, lot 2 recovery service and lot 3 drug service.	KEY	Cabinet	Cabinet Member for Health, Social Care and Wellbeing Corporate Director of Adults, Housing and Health	Report of the Corporate Director of Adults, Housing and Health	Part exempt Paragraph 3 Information relating to the financial or business affairs of any particular person (including the authority holding that information).
08-Dec-2026	Building Material Supplier - Haringey Repairs Service	Approval to procure suppliers of building materials, tools, safety equipment and associated sundries required by the Housing Repairs Service to deliver repairs, maintenance, compliance and improvement works to council homes.	KEY	Cabinet	Cabinet Member for Housing Corporate Director of Adults, Housing and Health	Report of the Corporate Director of Adults, Housing and Health	Part exempt Paragraph 3 Information relating to the financial or business affairs of any particular person (including the authority holding that information).

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08-Dec-2026	Cabinet Response to the Scrutiny review on Adult Social Care Communications	In accordance with the Council Constitution to provide a response to the report into residents communication with the Adult Social Care service	NON-KEY	Cabinet	Cabinet Member for Health, Social Care and Wellbeing Corporate Director of Adults, Housing and Health	Report of the Corporate Director of Adults, Housing and Health	Public
08-Dec-2026	Disposal of Land opposite Enfield Crematorium, Great Cambridge Road, EN1 4DS	a) The disposal of the freehold interest in the Property on the open market and for a price that would represent best consideration, and b) Delegate authority to the Corporate Director of Finance & Resources after consulting with the Cabinet Member for Communities, to agree the final price and the contract terms for the disposal of the Property.	KEY	Cabinet	Cabinet Member for Communities Corporate Director of Finance and Resources (S151 Officer)	Report of the Corporate Director of Finance and Resources (S151 Officer)	Part exempt Paragraph 3 Information relating to the financial or business affairs of any particular person (including the authority holding that information).

Date of Decision or period within which the decision is to be made	Matter in respect of which the decision is to be made	Short Description	Key or Non-Key Decision	Decision Maker	Cabinet Member and Lead Officer	List of Documents to be submitted to decision maker	Public or Private Meeting
08-Dec-2026	Fees & Charges 2027-28	The Council's income policy requires an annual review of the level of the fees and charges levied upon service users .This report considers the relevant factors affecting the review of fees and charges and identifies those services where a change is being proposed or a new charge proposed.	KEY	Cabinet	Cabinet Member for Finance and Corporate Services Corporate Director of Finance and Resources (S151 Officer)	Report of the Corporate Director of Finance and Resources (S151 Officer)	Public
08-Dec-2026	Housing Related Support - L&Q properties	This report seeks approval to extend and vary the existing housing management contract with L&Q for the provision of supported accommodation within the Housing-Related Support Resettlement Service. The properties provide transitional accommodation for homeless residents with low to medium support needs, enabling independent living and reducing the risk of repeat homelessness.	KEY	Cabinet	Cabinet Member for Housing Corporate Director of Adults, Housing and Health	Report of the Corporate Director of Adults, Housing and Health	Part exempt Paragraph 3 Information relating to the financial or business affairs of any particular person (including the authority holding that information).

Date of Decision or period within which the decision is to be made	Matter in respect of which the decision is to be made	Short Description	Key or Non-Key Decision	Decision Maker	Cabinet Member and Lead Officer	List of Documents to be submitted to decision maker	Public or Private Meeting
08-Dec-2026	Housing Revenue Account Business Plan and Budget 2027/28 Proposals	Cabinet to note the proposed Housing revenue account capital programme and revenue budgets, which includes proposed tenants rent & service charge increases for 2027/28.	KEY	Cabinet	Cabinet Member for Housing Corporate Director of Finance and Resources (S151 Officer)	Report of the Corporate Director of Finance and Resources (S151 Officer)	Public
08-Dec-2026	North London coroners area body removal contract	This report seeks approval to commence procurement for the provision of a body removal service to convey deceased persons from the community to the designated mortuaries for the North London coroner area, pending further enquiries being made by the coroner, or for a post mortem examination to held to establish the cause of death.	KEY	Cabinet	Cabinet Member for Finance and Corporate Services Corporate Director of Culture, Strategy and Communities	Report of the Corporate Director of Culture, Strategy and Communities	Part exempt Paragraph 3 Information relating to the financial or business affairs of any particular person (including the authority holding that information).

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08-Dec-2026	Park View School Roof Replacement: Approval to Tender and Accept Funding	This report seeks approval to commence procurement for temporary accommodation and roof replacement works to Block A and part of Block B at Park View School. The report also seeks approval in principle to accept funding from the Department for Education (DfE). The DfE has reviewed the council's application and confirmed that the Council may proceed with the tender process.	KEY	Cabinet	Cabinet Member for Children and Schools Corporate Director of Children's Services (Statutory DCS)	Report of the Corporate Director of Children's Services (Statutory DCS)	Part exempt Paragraph 3 Information relating to the financial or business affairs of any particular person (including the authority holding that information).
08-Dec-2026	Private Sector Housing Enforcement Policy Update – Renters Reform Act 2025	This report seeks to obtain approval of the revised private sector housing enforcement policy following the introduction of the Renter's Reform Act 2025, including updates to the Civil Penalty Notices provision. This is required to reflect the new breaches, investigatory and enforcement powers given within the legislation.	KEY	Cabinet	Cabinet Member for Housing Corporate Director of Environment and Resident Experience	Report of the Corporate Director of Environment and Resident Experience	Public

Date of Decision or period within which the decision is to be made	Matter in respect of which the decision is to be made	Short Description	Key or Non-Key Decision	Decision Maker	Cabinet Member and Lead Officer	List of Documents to be submitted to decision maker	Public or Private Meeting
08-Dec-2026	Request to Commence Statutory Public Consultation – Proposed New Selective Property Licensing Scheme 2027-2032	This report seeks Cabinet approval to undertake the statutory public consultation on Haringey's proposed Selective Property Licensing Scheme. In accordance with Section 80(9) of the Housing Act 2004, the Council must consult those likely to be affected by the designation, consider any representations received, and publish the consultation results for the local community.	KEY	Cabinet	Cabinet Member for Housing Corporate Director of Environment and Resident Experience	Report of the Corporate Director of Environment and Resident Experience	Public
19-Jan-2027	Approval to award Enhanced Environmental Enforcement Contract	Service contract to support existing council enforcement services to issue fixed penalty notices (FPNs) under the relevant legislation including the Environmental Protection Act 1990, Anti-Social Behaviour, Crime and Policing Act 2014 and Highways Act 1980, for fly-tipping and littering, anti-social behaviour and other offences.	KEY	Cabinet	Cabinet Member for Resident Services and Tackling Inequality Corporate Director of Environment and Resident Experience	Report of the Corporate Director of Environment and Resident Experience	Part exempt Paragraph 3 Information relating to the financial or business affairs of any particular person (including the authority holding that information).

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19-Jan-2027	Draft Homelessness, Rough Sleeping and Supported Housing Strategy	This report seeks approval to consult on a draft homelessness, rough sleeping, and supported housing strategy for 2027-32, and to adopt an interim six-month supported housing strategy and action plan	KEY	Cabinet	Cabinet Member for Housing Corporate Director of Adults, Housing and Health	Report of the Corporate Director of Adults, Housing and Health	Public
19-Jan-2027	Haringey Community Benefit Society Management Agreement	This report seeks approval of a new agreement for the Council to provide management services to Haringey Community Benefit Society	KEY	Cabinet	Leader of the Council Corporate Director of Adults, Housing and Health	Report of the Corporate Director of Adults, Housing and Health	Part exempt Paragraph 3 Information relating to the financial or business affairs of any particular person (including the authority holding that information).
19-Jan-2027	Homes for Haringey Management Agreement and Placement Agreement	This report seeks approval of - a new agreement for the Council to provide management services to Homes for Haringey - a new Placement (aka Nominations) agreement for the Council to place households in their properties	KEY	Cabinet	Leader of the Council Corporate Director of Adults, Housing and Health	Report of the Corporate Director of Adults, Housing and Health	Part exempt Paragraph 3 Information relating to the financial or business affairs of any particular person (including the authority holding that information).

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19-Jan-2027	Independent Advocacy Services – Contract Extension	This report seeks approval to extend the contract for the provision of independent advocacy services delivered jointly by the London Boroughs of Barnet, Enfield and Haringey. These services help the Council meet its statutory responsibilities by providing eligible residents with independent support and representation in relation to: • Mental health advocacy. • Mental Capacity and Care Act advocacy, including support relating to deprivation of liberty and liberty protection arrangements where applicable. • Independent support for people making complaints about health services. The contract extension will ensure the continued provision of high-quality independent advocacy services, enabling eligible residents to access support, representation and assistance when required.	KEY	Cabinet	Cabinet Member for Health, Social Care and Wellbeing Corporate Director of Adults, Housing and Health	Report of the Corporate Director of Adults, Housing and Health	Part exempt Paragraph 3 Information relating to the financial or business affairs of any particular person (including the authority holding that information).

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19-Jan-2027	Muswell Hill Practice, Muswell Hill - Permission to initiate tender action for a Construction Works Contract.	In line with procurement rules, this report seeks a stage one approval to go out to tender for a construction works contractor to deliver remediation works to the GP Practice at 54-56 Muswell Hill Practice. A further forward plan notice will be published for the construction contract award.	KEY	Cabinet	Cabinet Member for Placemaking and Local Economy Corporate Director of Finance and Resources (S151 Officer)	Report of the Corporate Director of Finance and Resources (S151 Officer)	Part exempt Paragraph 3 Information relating to the financial or business affairs of any particular person (including the authority holding that information).
19-Jan-2027	Revenues and Benefits System: Contract Award for Support and Maintenance Services	Approve the award of a contract to NEC Software Solutions UK Limited for the support and maintenance of the Council's Revenues and Benefits system. Approve the use of a direct award through the Crown Commercial Service Vertical Application Solutions Framework.	KEY	Cabinet	Cabinet Member for Finance and Corporate Services Corporate Director of Finance and Resources (S151 Officer)	Report of the Corporate Director of Finance and Resources (S151 Officer)	Part exempt Paragraph 3 Information relating to the financial or business affairs of any particular person (including the authority holding that information).

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19-Jan-2027	Tiverton Special School Development	The mothballed Tiverton school site has been proposed for redevelopment into a special school, in line with the Council's SEND and AP Strategy from 2025. It would be funded through a £2.5m allocation from the High Needs Capital Allocations. A new-build affordable housing offer, including supported housing units, has been proposed as a viable project on a portion of the Tiverton site.	KEY	Cabinet	Cabinet Member for Children and Schools Corporate Director of Children's Services (Statutory DCS)	Report of the Corporate Director of Children's Services (Statutory DCS)	Part exempt Paragraph 3 Information relating to the financial or business affairs of any particular person (including the authority holding that information).

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09-Feb-2027	2027-28 Budget and 2027-2032 Medium Term Financial Strategy Report	Following public consultation and Scrutiny Review, this report will set out the details of the proposed budget for 2027-28 and MTFS through to 2031-32, including savings, budget proposals and capital proposals. The report will also set out details of funding for 2027/28 and, if available, the remainder of the planning period and highlight areas of risk. The report will be for onward approval by Full Council on the 01 of March when it will include the details of the council tax resolution.	KEY	Cabinet	Cabinet Member for Finance and Corporate Services Corporate Director of Finance and Resources (S151 Officer)	Report of the Corporate Director of Finance and Resources (S151 Officer)	Public
09-Feb-2027	Housing Revenue Account Business Plan 2027/28	Following Scrutiny, this report will set out the proposed HRA Business Plan and draft revenue and capital budget for 2027/28, including proposed rent and service charges. Cabinet will be asked to recommend to full Council for approval.	KEY	Cabinet	Cabinet Member for Housing Corporate Director of Finance and Resources (S151 Officer)	Report of the Corporate Director of Finance and Resources (S151 Officer)	Public

Date of Decision or period within which the decision is to be made	Matter in respect of which the decision is to be made	Short Description	Key or Non-Key Decision	Decision Maker	Cabinet Member and Lead Officer	List of Documents to be submitted to decision maker	Public or Private Meeting
09-Feb-2027	Mallard Place - Award Works Contract	This report seeks approval of the works contract to build 150 council rented homes plus commercial spaces at 1 Mallard Place N22 6TS	KEY	Cabinet	Cabinet Member for Housing Corporate Director of Adults, Housing and Health	Report of the Corporate Director of Adults, Housing and Health	Part exempt Paragraph 3 Information relating to the financial or business affairs of any particular person (including the authority holding that information).
16-Mar-2027	2026/27 Finance Update Report Quarter 3	This report will provide an update on the Quarter 3 budget monitoring and Council's financial position. It will seek approval for any changes to the Council's revenue or capital budgets required to respond to the changing financial scenario and the delivery of the MTFS.	KEY	Cabinet	Cabinet Member for Finance and Corporate Services Corporate Director of Finance and Resources (S151 Officer)	Report of the Corporate Director of Finance and Resources (S151 Officer)	Public
16-Mar-2027	Approval to consult on a new Allocations Policy	This report seeks to gain approval to consult on a new allocations policy that will include, general needs, sheltered housing and intermediate housing allocations.	KEY	Cabinet	Cabinet Member for Housing Corporate Director of Adults, Housing and Health	Report of the Corporate Director of Adults, Housing and Health	Public

Date of Decision or period within which the decision is to be made	Matter in respect of which the decision is to be made	Short Description	Key or Non-Key Decision	Decision Maker	Cabinet Member and Lead Officer	List of Documents to be submitted to decision maker	Public or Private Meeting
16-Mar-2027	Award of Contracts for the provision of Home Care and Reablement Services	Approval to award service agreements to successful tenderers for the delivery of bundled hours of home support and reablement services.	KEY	Cabinet	Cabinet Member for Health, Social Care & Wellbeing Corporate Director of Adults, Housing and Health	Report of the Corporate Director of Adults, Housing and Health	Part exempt Paragraph 3 Information relating to the financial or business affairs of any particular person (including the authority holding that information).

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Scrutiny Café 2026 – 24 September 2026**Adults and Health Scrutiny Panel*****Top Priorities from Scrutiny Café within terms of reference***

1. Communication and Engagement with residents
2. Changes to health governance landscape
3. Loneliness
4. Mental Health Provision
5. Support for carers

Top Priorities from Scrutiny Survey within terms of reference

1. Adult Social Care Improvement and Performance – 124 (57.4%)
2. Mental Health and Wellbeing – 117 (54.2%)
3. Public Health – 94 (43.5%)
4. Support Services for Carers – 66 (30.5%)

Issues Suggested at Scrutiny Café

Suggestion	Comments and Feedback from Cafe	Priority – High, Medium or Low	Proposed Action (Item for Panel meeting/potential review/Cabinet Member Question/no further action).
1) Partnership working	Exploring the relationship between the Council and Health services and ensuring that this is similar to the Council's relationship with partner Adults Services in the borough. Considering a scrutiny review examining how having stronger collaboration with health partners can improve outcomes in the local community.	Medium	
2) Hospital discharges	Follow up work on hospital discharges and considering the relationship between patients, local authority and North Middlesex Hospital. Attendees shared, from personal experience, that the hospital does not know the services provided in the borough and there is a need to ensure that the discharge arrangements are followed properly.	Medium	
3) Accessibility of Information	Accessible information for residents who are neurodiverse or have disabilities or where English is not their first language.	Medium	

Suggestion	Comments and Feedback from Cafe	Priority – High, Medium or Low	Proposed Action (Item for Panel meeting/potential review/Cabinet Member Question/no further action).
	Considering whole Council approach to this and ensuring that there is a focus on inclusion starting from frontline services through to all Council services. Suggested Oliver McGowan training which is provided in NHS settings and could be included for staff in Council frontline services.		
4) Loneliness in the Community	Considering the key issue of loneliness in the community, particularly with the elderly and how befriending can be helpful in supporting elderly with social interaction and support improvements in conditions such as depression and dementia. It was noted that previously Age Concern had a telephone chat line for the elderly and this was no longer in place. Other activities that were not partner or Council led were highlighted to demonstrate that there were local activities in place and a need to find a way of communicating their availability. Loneliness and elderly not going out is a key issue as it has health impact. There are also residents with long term covid that have continuing needs that are also isolated	Medium	
5) Mental health provision	Attendees suggested having a review on mental health provision and support in the borough, as it was felt that this issue was still not being addressed and was a serious issue with young people, the elderly and those from black and minority ethnic backgrounds. It was later noted that services needed to be able to support the needs of demographic groups in the borough.	Medium	
6) Wellbeing	Looking at wellbeing through sustainability lens and considering matters such as: accessibility to parks, encouraging walking, the impact of air pollution, and the quality of food.	Medium	
7) Support for carers	Issues with older people having nowhere to go as day care provision not available. Also providing respite cover for carers and also ensuring pay and conditions for carers is prioritised.	Medium	An update on the Carers Strategy to come to a future meeting.

Suggestion	Comments and Feedback from Cafe	Priority – High, Medium or Low	Proposed Action (Item for Panel meeting/potential review/Cabinet Member Question/no further action).
8)Communication and Engagement with residents	Having a review on the communications and outreach work with seldom heard groups and also considering groups that have disengaged with the Council and partners. In light of considering the scrutiny survey findings and the demographics of respondents, the group felt there was a need to have better engagement processes with communities. There was a strong steer by the group on the need for the Council focusing on inclusion in their communications strategies and exploring having better communication methods with seldom heard communities, disadvantaged groups and dis engaged groups. This could be through the borough of culture activities, multi faith forum and other local festival or community activities. Need to consider all communication forms and activities as some groups will be accessing website but there will still be groups/ communities that will not be able to navigate and access the website. Consequently, suggested that there needs to be an assessment of needs, of the above-mentioned groups, set out in a matrix and how to provide access to these required services.	High	Refer to OSC
9) Complaints	Empowering complaints and enquiries about social care from elderly residents that are not getting the right of timely support that they need.	Medium	Questions – Annual Feedback and Complaints report to OSC
10) Changes to health governance landscape.	Exploring the organisational and governance changes with the ICB and subsequent changing relationship between health and the ICB. The ICB had decision making impact on hospital services such as maternity services and therefore this was an important partnership to manage in order to support outcomes for residents.	High	
11) Co-production	Co-production in design, co-production in implementation of ASC goals and outcomes).	Medium	
12) Mental Health Services	The availability and accessibility of mental health services in the borough.	Medium	

Suggestion	Comments and Feedback from Cafe	Priority – High, Medium or Low	Proposed Action (Item for Panel meeting/potential review/Cabinet Member Question/no further action).
	MH support for homeless people. Crisis support Older people's care including dementia services.	Medium Medium	
13) Homelessness and Housing need	The need for Sheltered housing and supported housing for homeless people, with associated care services for them	Medium	
14) Other issues mentioned	Work and future of Healthwatch Information advice and guidance and giving residents the right information at the right time and in the right way. Consider Council and partner emergency responses to issues with residents with severe disabilities. Supporting respite care provision. Jobs and upskilling residents Vaccinations Older people's care including dementia services NHS Continuing Care Alcohol harms strategy	Medium Low Low Medium Low	Question to Cabinet Member Refer to OSC

Scrutiny Café 2026

Culture, Community Safety & Environment Scrutiny Panel

Top Priorities from Survey from within terms of reference:

- 1) Crime Prevention & Reduction -91 (42.1%).
- 2) ASB – 75 (34.7%).
- 3) Trees, Urban Greening & Biodiversity -64 (29.6%).
- 4) Fly tipping and Waste Enforcement -62 (28.7%).
- 4) Parks and Green Spaces – 62 (28.7%).

Top Priorities from the Scrutiny Café:

- 1) Crime Prevention and Community Safety
- 2) Trees, Urban Greening & Biodiversity
- 3) Fly tipping and Waste Enforcement

Specific Suggested Issues or Concerns:

No.	Suggestion	Comments	Priority – High, Medium or Low	Proposed Action (Item for OSC meeting/potential review/Cabinet Member Question/no further action).
1.	Crime and Community Safety	- The actual fear of crime was felt to be higher than it is in reality - Drug, gangs and grooming was a real concern including the use of AI technology to groom – AI doxing - ASB and enforcement - Violence against women and girls - Community safety and the actual presence and visibility of police was a concern - Designing out crime e.g. through lighting - Issues with Northumberland Park was mentioned	High	Update from Borough Commander always scheduled/ VAWG scrutiny recently carried out – consideration needs to be given to follow up
2.	Trees, Urban Greening & Biodiversity	- The group discussed the cross-cutting nature of urban greening as this supports mental health and wellbeing - An audit on the green spaces and plans to improve biodiversity within the borough would be helpful - Urban planning needs to be improved, and consideration should be given to the journey for the	Medium (High in the scrutiny survey but not a high priority amongst group)	Consideration in respect of well being and Borough of Culture

No.	Suggestion	Comments	Priority – High, Medium or Low	Proposed Action (Item for OSC meeting/potential review/Cabinet Member Question/no further action).
		disable and neuro-diverse members of the community - The plans for London Borough of Culture also should very much reflect on the need to improve the biodiversity of the borough -		
3.	Fly Tipping and Waste enforcement	- Enforcement teams should be more visible working with residents and with businesses. This led to a discussion that focussed more on highways and pavements and the challenges with them e.g.: - Challenges of well-meaning school streets, LTN's	Low	Not discussed in detail by the group/ update at scrutiny meeting
4.	Parks and Green Spaces	- Lack of access for certain groups of people at certain times of the day to e.g. parks due to the safety implications - Need for more outdoor gyms - Linking with the conversation around safety and fear of crime, designing parks and green spaces with sufficient lighting is key - Audit of who is actually using parks Although not focussed on parks, the conversation about parks lead to a discussion around leisure spaces: - Need for more community spaces in general where women feel safe such as breast-feeding spaces/ faith-based spaces/ toilets - Consideration to be given to timing e.g. giving access to a certain pool around the time when prayers take place in that community is not well thought out - When considering leases for community spaces – consideration should also be given to the social value add - How do we monitor and progress how the community accesses certain community spaces	Medium	Conversation moved on to access to community spaces etc
6.	Communication	- Young people and the under 25's - youth organisations, cadets, scout	Medium	Solution to this would be active

No.	Suggestion	Comments	Priority – High, Medium or Low	Proposed Action (Item for OSC meeting/potential review/Cabinet Member Question/no further action).
		- How is consultation managed for the housebound, people with physical disabilities, non-physical disabilities – neurodiversity/ SCN, carers, older people - East/ West of the borough variation - Consultation with the time poor members of the community - Consultation with the non-incentivised members of the community – this needs a personal approach - Consideration should be given to terminology and language when carrying out outreach, e.g. ‘Overview and Scrutiny’ does not mean anything to the average member of public. - Thought needs to be given to the intersectionality of members of the community with protected characteristics. Each protected characteristic has sub-sections and the key to better engagement is more personalisation.		outreach through face-to-face communication, active searching and joint activity Co-production should be carried out with the VCS and through key community forums.
	Approach to scrutiny for this vast panel	What is the journey? Who is making it? What’s missing? Who needs to be considered?		

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Scrutiny Café 2026 – 24 September 2026

Children and Young People

Top Priorities from Survey from within terms of reference:

- 1) Schools and Education – 107 (49.5%)
- 2) Services for children with disabilities and additional needs -84 (38.8%)
- 3) Youth Services – 81 (37.5%)
- 4) Safeguarding children – 68 (31.5%)
- 5) Early Years & Childcare – 62 (28.7%)

Top Priorities from the Scrutiny Café:

- 1) Youth Justice
- 2) Special Educational Needs and Disabilities
- 3) Safeguarding
- 4) School Avoidance
- 5) Engagement & Representation

Specific Suggested Issues or Concerns:

No.	Suggestion	Comment(s)	Priority – High, Medium or Low	Proposed Action (Item for OSC meeting/potential review/Cabinet Member Question/no further action).
1.	Youth Justice	Youth justice was identified as a significant area of concern, particularly in relation to crime and anti-social behaviour within local communities. Attendees discussed the importance of understanding the root causes of youth behaviour rather than approaching young people from a position of fear or negative perceptions. Consideration should be given to how services engage with young people, what the prevailing mindset is towards them, and how support can be provided effectively. Factors highlighted as potentially contributing to youth offending and anti-social behaviour included: • The influence of social media on young people. • Parents working long hours and having limited capacity to supervise their children.	High	Scrutiny Review

No.	Suggestion	Comment(s)	Priority – High, Medium or Low	Proposed Action (Item for OSC meeting/potential review/Cabinet Member Question/no further action).
		A reduction in the number of youth clubs and youth provision compared to previous years. There was a view that scrutiny should explore how young people are engaged and supported, with a focus on prevention and early intervention.		
2.	Special Educational Needs and Disabilities	SEND was identified as a major priority. While the opening of new Autism Spectrum Disorder hubs was welcomed, attendees highlighted the following areas of concern: - High exclusion rates in schools. - The possibility that some excluded children may have undiagnosed SEND needs. - The impact of SEND on wider outcomes for children and young people. There was a discussion around the fact that SEND reforms are expected in the near future (refer to Item 9).	High	A report to a future meeting of the Scrutiny Panel.
3.	Safeguarding – Changes to multi-agency safeguarding arrangements	Attendees highlighted recent changes to multi-agency safeguarding arrangements and suggested this should be an area for scrutiny. Key questions included: - How effectively are the new safeguarding arrangements operating in Haringey? - How well are partner agencies working together? - What impact have the changes had on outcomes for children and families? A report on safeguarding developments and contextual safeguarding practices could provide useful oversight of the current position and future direction of the service.	Medium	A report to a future meeting of the Scrutiny Panel.
4.	School Avoidance and Attendance	School avoidance was raised as an area requiring further exploration.	Medium	School avoidance to be part of a wider report on exclusions for a future meeting.

No.	Suggestion	Comment(s)	Priority – High, Medium or Low	Proposed Action (Item for OSC meeting/potential review/Cabinet Member Question/no further action).
		Attendees questioned whether sufficient attention was being given to understanding why children avoid school, noting that the reasons can vary widely and may include difficulties with the school environment, relationships with staff, SEND needs, mental health concerns, or other factors.		
5.	Engagement and Representation	Attendees reflected on consultation and survey responses, noting that respondents were predominantly white and aged over 65. Concerns were raised about whether consultation processes adequately capture the views of children, young people and other groups directly affected by the issues being considered. Discussion focused on: • Ensuring engagement exercises are inclusive and representative. • Increasing participation from children and young people. • Examining demographic gaps in consultation responses. • Exploring how scrutiny can help improve engagement across all communities. It was noted that surveys are only one method of engagement and should be complemented by direct outreach through community organisations, targeted group discussions, online engagement, and conversations facilitated by councillors and local networks. Attendees agreed that improving the quality and inclusiveness of engagement should remain an ongoing consideration for both the Panel and the Overview and Scrutiny Committee.	Medium	Cross-Cutting piece of scrutiny work.
6.	Reliance on Private Provision	Concerns were expressed regarding the current reliance on private sector provision within children's services. Members suggested scrutiny could explore opportunities to reduce dependence on private providers and strengthen local authority provision where appropriate.	Medium	Questions to the Cabinet Member

No.	Suggestion	Comment(s)	Priority – High, Medium or Low	Proposed Action (Item for OSC meeting/potential review/Cabinet Member Question/no further action).
7.	Ofsted and Public Perception	Attendees noted that public perception does not always reflect inspection findings and questioned how evidence was collated and presented during the Ofsted inspection process. It was suggested that scrutiny may wish to consider the outcomes of recent Ofsted inspections and the extent to which these findings align with public perceptions of youth services and children's services more broadly.	Low	Questions to the Cabinet Member.
8.	Mental Health and Financial Insecurity	Mental health and wellbeing were highlighted as important themes, particularly in the context of financial insecurity and pressures on families and schools. Attendees acknowledged the financial challenges faced by schools and commented on the impact these pressures could have on the support available for children and young people.	Medium	Questions to the Cabinet Member around what was being done to support financial insecurity through schools.
9.	SEND Reforms and other legislative changes	Attendees discussed emerging changes to children's services at the local and national level. Of particular importance was the SEND reforms. It was suggested that scrutiny should take a forward-looking approach, considering anticipated changes, emerging priorities and the implications for local services.	Medium	The Panel received an update at the October Panel meeting on the government's vision for schools and special educational needs and disabilities (SEND) reform. Which is contained in the White Paper 'Every child to achieve and thrive'. The Panel will continue to monitor legislative changes as they progress.
10)	Early Year's Provision	Continuing the work undertaken by the previous Panel on children under 1.	Low	The Panel will receive an update on the implementation of the recommendations of the review at a future meeting.

Scrutiny Café – 24 September 2026

Housing, Planning and Development Scrutiny Panel

Top Priorities from Survey from within terms of reference:

- 1) Homelessness & rough sleeping – 106 (49%)
- 2) Local renewable energy & community energy – 80 (37%)
- 3) Council housebuilding – 78 (36.1%)
- 4) Housing strategy & development – 72 (33.3%)
- 5) Housing needs – 55 (25.5%)

Top Priorities from the Scrutiny Café:

- 1) Voids
- 2) Aids & Adaptions / Allocations policy for residents with additional needs.
- 3) Resident Voice
- 4) Repairs and Maintenance
- 5) Major Works

Specific Suggested Issues or Concerns:

No.	Suggestion	Comments and Feedback from Café	Priority – High, Medium or Low	Proposed Action (Item for Panel meeting/potential review/Cabinet Member Question/no further action)
1.	Aids and Adaptations	Delays in aids and adaptations. Allocation of able-bodied people into already-adapted houses. Done on need, but is this a sensible way to allocate if the work has already been done? Does the council have a proper database of adapted-houses (level access, no steps, etc.) – they certainly never used to. Also adaptations cover a wide range of works - different adaptations are appropriate for different people. The need for joined-up thinking: adaptations aren't just about what happens inside the property. E.g. there's a new development with 6 wheelchair accessible homes, but there are giant kerbs, tree damaged pavements, no disabled parking.	High	Item for future Scrutiny meeting. Questions to Cabinet Member

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		In cases where the resident is likely to need adaptations in future, make sure that the property is suitable for adaptation so there doesn't have to be a move further down the line. Can the Major Works Programme be used to deliver properties that are easily adaptable in future.		
2.	Allocation Policy and Disability	Work has been done in the past with Haringey Disability First Consortium about the allocation policy and how appropriate this is for disabled people. Is it really taking into account the needs of disabled people. Eg there's a 5-day window for residents to inspect a house before taking it but if you aren't mobile or whatever then this may not be practical.	Medium	New Allocations Policy to come to a future Scrutiny meeting
3.	Voids	Impact of voids on repairs and overall availability of housing. If significant expenditure is required to bring a void back into use anyway then could this be an opportunity to do aids and adaptation work at the same time – avoids retrofitting down the line	High	Item for future Scrutiny meeting and possible review topic.
4.	Repairs	Housing repairs is obviously a big issue. But want to make sure scrutiny goes a bit deeper than just going 'how long does it take to answer the phone' or 'how long does it take to get a plumber'. Complaints data is a very good indicator for prevalence and extent of repairs issues. Need to differentiate in repairs between bad maintenance and things that are just broken. Important to look at trends in repair data. Things which are persistent problems in an estate, not just timescales to fix things.	High	Item for future Scrutiny Panel meeting. Repairs will form part of a future update to the Panel on the Housing Improvement Programme.
5.	Major Works	Are major works programmes available to tenants so they can see what's coming?	Medium	An update on the Major Works Programme will be brought to a

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		Are we using major works programmes as an opportunity to do upgrades. E.g. do insulation at the same time as replacing roofs/fire doors.		future Panel meeting.
6.	Homelessness	Preventions. Role of Housebuilding Programme. Waiting lists for moved temporary accommodation – what progress is being made There are also the hidden homeless, e.g. people who are put into a private sector flat	Medium	Questions to Cabinet Member.
7.	Local renewable energy and community energy	One of the most popular responses in the scrutiny survey, but haven't really come up in the panel in the past. Need to reduce energy costs – can solar panels can be on the council. High response rate on the survey may be about the failures of the District Energy Network on Broadwater Farm.	Medium	Questions to the Cabinet Member and possible future report to the Panel.
8.	Resident Voice	How do we hear from the voices of residents as part of the Scrutiny Work Programme. Issues of access and availability of services. Communicating with residents. Is there a better way of getting residents' voices heard, not just the same community groups. Need to create systems to talk about rents and affordability – it was felt to be missing at present. Engaging with people without English as a first language, people with accessibility issues (old, disabled, not tech-savvy), the young who find it boring. Could ask residents from a recent project (e.g. Northumberland Park) so we can look at it in hindsight.	Medium	Broader cross cutting piece of work across Scrutiny. Questions to Cabinet Member. Questions as part of Annual Feedback and Engagement report.

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		Getting more resident voices to help shape housing/ regeneration and development. - Including culturally sensitive support - At Broadwater Farm they had the neighbourhood moves scheme, but it was people filling in a form online. Was it really based on need or on ability to navigate the system?		
9.	Annual complaints and feedback	Need to examine the data thoroughly. Are there trends in what fines and compensation we are paying? Can we dig into these and try and fix an underlying issue with how a service is performing. Is there a proactive approach to dealing with complaints (e.g. if someone complains of a leak then they are dealt with in isolation, but could be that the same issue affects everyone on the floor). This is never thought of.	Medium	A Future report to Overview & Scrutiny Committee.
10.	Impact of no car Developments	Seem good from an environmental perspective, but can there be a deep dive into how they actually work – not just people who move into the development, but how this affects people in surrounding areas (e.g. do residents of the new development end up causing parking chaos).	Low	To be included as part of the Panel's consideration of the Local Plan consultation.
11.	Placemaking	Need to be strategic and need for 'joined up' placemaking.	Low	Question to Cabinet Member
12.	London Plan	Haringey's submission to London Plan. Suitability of the housing being built in the borough to the needs of the borough. Anecdotal account of Approving an 8 bedroom HMO in a 2 bed house in a 'family protection zone' – all done through delegated decision.	Medium	An update on the outcome of the Consultation around the London Plan and Final report will come to a future Panel meeting.